Row Nbr	PSS #	Priority	Program Name	Major Initiative/ Ring Desc	Project Description	Institutional Impact Statement	Strategic Category	T-Shirt Sizing	Est. Compl. (QTR)	Targeted Start Month (MM/YYYY)	Targeted Finish Month (MM/YYYY)	Status	Health	Primary Customer
1	2109	M		2014 Deloitte Audit of Financial Systems - IT Portion	Annual audit of LOCUS & Lawson.	Ensure financial systems infrastructure and processes are secure and have minimal risks.	Administrative Initiatives	Medium	Q1	05/2014	07/2014	In Progress	Green - On Target, No Risk	Finance-Office of VP-CFO
2	1934	M	11-Enterprise Content Management	ECM Contracts	The project will focus on the initial implementation of DocFinity for LUC, with the Finance Department sponsoring the project. The main object of the project will be to incorporate the contracts that the university executes into DocFinity in order to ensure that the university is not paying vendors, consultants, contractors, etc. without having an executed contract and on file. The scope of this project is being determined from a set of comments that were received from auditors. Part of the project will include providing the auditors an overall plan for how LUC plans to implement the system to ensure payment will not occur without having an executed contract on record.	The main object of the project will be to incorporate the contracts that the university executes into DocFinity in order to ensure that the university is not paying vendors, consultants, contractors, etc. without having an executed contract and on file. The scope of this project is being determined from a set of comments that were received from auditors.	Continuous Service Development	Large	Q2	04/2013	10/2014	In Progress	Green - On Target, No Risk	Finance-Office of VP-CFO
3	2107	M	12-Online Applications	SharePoint Initiative - Phase I	Phase I will entail leveraging SharePoint to replace the usage of network/Box! for file storage and a controlled deployment of sites for collaboration. (More details to be added)	Implementing SharePoint at the University will provide tremendous savings by recouping maiantenance costs associated by unneeded hardware and software with its usage instead of using network servers and Box! for file storage as well as provide a tightly intregrated collaboration platform.	Infrastructure	XLarge	Q2	06/2014	12/2014	New	Green - On Target, No Risk	Information Services
4	2077	M	15-Loyola Mobile Projects	EduRoam	This project will implement a wireless network through out LUC for visiting faculty or researchers from other univeristies the ability to use our wireless network by authenticating via their home university using those credentials.	This projecet will position Loyola to accept other EduRoam University vistors the ability to utilize the LUC network easily without having to go through any registration or posturing requirements.	Infrastructure	Small	Q1	03/2014	08/2014	In Progress	Green - On Target, No Risk	Information Services
5	1761	M	16-LUHS/LUC/HSD Technology Program	CTRE (Research Building for HSD) Network Infrastructure	Design, budget and install network infrastructure to support the user community within CTRE.	Provide the CTRE building with network infrastructure enabling faculty, staff and students the ability to access netowrk resources and applications.	Infrastructure	Large	Q3	05/2012	03/2015	In Progress	Green - On Target, No Risk	Information Services
6	1756	M	16-LUHS/LUC/HSD Technology Program	Encryption Technology at HSD	Implementation of encryption technology of university owned equipment (ie desktops & laptop computers) at the HSD location/campus per the University's Encryption Policy. This includes the deployment of technologies to encrypt storage on university devices.	Continued reduction of the overall risk to the university regarding the exposure of Loyola Protected and Loyola Sensitive data.	Infrastructure	Small	Q3	06/2012	01/2015	New	Green - On Target, No Risk	Info Services: Office of VP
7	1754	M	16-LUHS/LUC/HSD Technology Program	PII Program Implementation for HSD	Implementation of the existing Personally Identifiable Information program at the HSD location/campus per the Universitys PII Policies. This includes the deployment of technologies to scan, identify and remediate PII found on university devices. It also includes the identification of data steward roles within university departments to assist with the program activities.	Continued reduction of the overall risk to the university regarding the exposure of personally identifiable information (PII).	Infrastructure	Medium	Q2	01/2014	12/2014	Pending	Green - On Target, No Risk	Info Services: Office of VP
8	2091	M	3-LOCUS Enhancements	Bundle 33 for PS Campus Solutions	Install CS Bundle 33 and related HR/Payroll bundles and patches.	Having the CS bundle update to the Campus Solution systems will allow the Locus team to keep up-to-date with the latest regulatory changes for producing financial aid awards/disbursements.	Continuous Service Development	Medium	Q1	04/2014	07/2014	New	Green - On Target, No Risk	Registration & Records
9	1918	M	4-Construction Projects	Center for Translational Research and Education	The Center for Translational Research and Education is a (5) storey, steel frame structure with a Basement Vivarium and Mechanical Penthouse. The facility will accommodate (105) principle faculty research investigators to be consolidated to the Health Sciences Center. This would accommodate the (85) current and the projected faculty growth for 2016. The new CTRE building will provide for up to (70) wet lab investigators, (20) dry lab investigators with (15) additional investigators accommodated in the Cardinal Bernadine Cancer Center. There will also be a 300 seat Auditorium, a 90 seat Seminar Room.	Mandated project.	Infrastructure	XLarge	Q4	08/2013	05/2016	New	Green - On Target, No Risk	Facilities-Office of VP
10	1928	M	4-Construction Projects	Upgrade the Technology in Kasbeer Hall	Coordinate upgrades to the audio system and the addition of video to the Kasbeer Hall MPR. This is a special capital project approved by the Presidents Office.	This project benefits this university by providing the Law School, Conference Services, and other departments with access to a large multi-purpose room equipped with appropriate audio-visual technology for events.	Academic & Faculty Support	Large	Q1	03/2013	07/2014	In Progress	Green - On Target, No Risk	Information Services

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11	2010	M	4-Construction Projects	LSC Shuttle Bus Shelter Relocation	The LSC shuttle bus shelter is to be relocated to the north side of Flanner Hall.	Mandated project.	Infrastructure	XSmall	Q1	09/2013	08/2014	In Progress	Green - On Target, No Risk	Facilities-Office of VP
12	2012	M	4-Construction Projects	Kenmore closure	Kenmore Avenue between Rosemont and Sheridan will be closed to automobile traffic and developed into a quad with bike lanes, planters, and walkways with appropriate security infrastructure.	Mandated project.	Infrastructure	Small	Q1	10/2013	08/2014	In Progress	Green - On Target, No Risk	Facilities-Office of VP
13	2078	M	4-Construction Projects	Wireless for Fine Arts	Add wireless network capability at Fine arts annex either using the current point to point bridge or replace these bridges with a higher capacity device to handle the traffic.	This project will enable students faculty and staff the ability to use wireless network in the fine arts annex.	Infrastructure	Small	Q1	03/2013	08/2014	In Progress	Orange - Slightly Off Target, Several Risks or Unknowns	Fine and Performing Arts
14	2002	M	4-Construction Projects	Construction Initiatives	Construction Initiatives: Halas Addition - Replace and expand the front of the building, creating offices, workout space and enlarge the swimming pool.	Mandated Project.	Infrastructure	XLarge	Q1	05/2013	08/2014	In Progress	Green - On Target, No Risk	Facilities-Office of VP
15	1992	M	4-Construction Projects	Roof Sensor System Network	Provide network infrastructure for the roof sensor system being deployed by Facilities.	Mandated project.	Infrastructure	XSmall	Q1	08/2013	09/2014	In Progress	Green - On Target, No Risk	Facilities-Office of VP
16	1965	M	4-Construction Projects	DAS at HSD	Implement a neutral DAS solution at SSOM and SoN.	This will provide and enable Faculty Staff and Students with better cell phone coverage within the building agnostic of which cell provider they have.	Continuous Service Development	Medium	Q4	06/2013	04/2015	In Progress	Yellow - Target in Jeopardy, Risks Being Managed, Unknowns Exist	Information Services
17	2099	M	4-Construction Projects	Quinlan Neuroscience Labs	Redevelop a number of existing office spaces and computer lab into new Neuroscience labs.	Mandated project.	Infrastructure	XSmall	Q1	04/2014	08/2015	In Progress	Green - On Target, No Risk	Facilities-Office of VP
18	1908	M	4-Construction Projects	Construction Initiatives	Construction Initiatives : Quinlan School of Business - New 10 story building on the N.E. corner of State and Pearson. Included in the current design are 42 offices, 19 work stations, 9 classrooms and a finance lab. A "social stair" will be featured along with 2 special function areas.	Mandated Project.	Infrastructure	XLarge	Q1	02/2013	09/2015	In Progress	Green - On Target, No Risk	Facilities-Office of VP
19	1324	M	4-Construction Projects	Faculty/Staff Lounge - Cud.Sci. Expan.	Provide voice and data technology for a new faculty and staff lounge	Enhance faculty and staff experience while on campus	Infrastructure	Medium	TBD	TBD	TBD	On Hold	Green - On Target, No Risk	Information Services
20	1986	M	4-Construction Projects	Ignatius House reroute	Presently Ignatius House is fed from Simpson via a combination of aerial conduit and underground. The feed is to be re-engineered to originate in Mundelein and be routed on the west side of Kenmore, thus allowing the aerial conduits at Simpson to be removed and the conduits under the alley to be repurposed.	Mandated project.	Infrastructure	XSmall	TBD	06/2013	TBD	On Hold	Green - On Target, No Risk	Facilities-Office of VP
21	2026	M	5-Security Projects	2014 Security Assessment	The annual security assessment is conducted on various applications and infrastructure components as part of the information security program. Each year items are selected for review based on the assumed risk to the university. This also includes a mandatory external penetration test of the high security environment(required for PCI compliance).	Reduction of risk to the University through identification of information security risks and prioritization of risk mitigation activities.	Administrative Initiatives	Medium	TBD	01/2014	TBD	New	Green - On Target, No Risk	Information Services
22	2029	M	5-Security Projects	PII - Identity Finder Email Module	Enable Microsoft Exchange add-on modules in Identity finder to enable scanning of mailboxes. This will allow us to understand where we are storing Loyola protected and Loyola sensitive information within the Universitys email system.	Currently we are not able to scan Exchange mailboxes for PII. This will allow us to locate and remediate PII in those areas.	Administrative Initiatives	Large	TBD	03/2014	TBD	New	Green - On Target, No Risk	Information Services
23	2032	M	5-Security Projects	Web Application Firewall	A web application firewall (WAF) is a security policy enforcement point positioned between a web application and the client end point. This functionality can be implemented in software or hardware, running in an appliance device, or in a typical server running a common operating system. Implementing a WAF will satisfy PCI Requirement 6.6 eliminating the need to fund quarterly web application penetration tests that must be performed by a 3rd party.	The goal of PCI Requirement 6.6 is to ensure secure web applications. For applications developed or customized in-house, the following process must be continually performed: Identify vulnerabilities (find), correct them (fix), and test to confirm that the correction is effective (prove). Find, fix, prove, find, fix, prove. PCI Requirement 6.6 may be met through installing a web Application Firewall.	Administrative Initiatives	Medium	TBD	01/2014	TBD	New	Green - On Target, No Risk	Info Services: Office of VP
24	2066	M	5-Security Projects	PCI-DSS Compliance Review 2014	PCI-DSS Compliance Review 2014 The PCI DSS Preparedness Assessment will validate adherence to independent QSA validation testing, to identify any deficiencies that would result in non-compliance, remediation of deficiencies and/or provide recommendations for effective countermeasures. This effort includes a require penetration test.	The PCI DSS Preparedness Assessment will validate adherence to independent QSA validation testing, to identify any deficiencies that would result in non-compliance, remediation of deficiencies and/or provide recommendations for effective countermeasures. This effort includes a require penetration test.	Administrative Initiatives	Large	Q2	04/2014	10/2014	New	Green - On Target, No Risk	Finance-Office of VP-CFO

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25	2025	M	5-Security Projects	PII 2014	PII 2014 Project: Implementation of the existing Personally Identifiable Information program per the Universitys PII Policies. This includes the deployment of technologies to scan, identify and remediate PII found on university devices. It also includes the identification of data steward roles within university departments to assist with the program activities.	Continued reduction of the overall risk to the university regarding the exposure of personally identifiable information (PII).	Administrative Initiatives	Large	Q2	01/2014	12/2014	New	Green - On Target, No Risk	Info Services: Office of VP
26	2028	M	5-Security Projects	PII for Remote Locations	Implementation of the existing Personally Identifiable Information program at the Universitys Remote locations (Cuneo, Woodstock, Rome, etc.) per the Universitys PII Policies. This includes the deployment of technologies to scan, identify and remediate PII found on university devices. It also includes the identification of data steward roles within university departments to assist with the program activities.	Continued reduction of the overall risk to the university regarding the exposure of personally identifiable information (PII).	Administrative Initiatives	Medium	TBD	04/2014	TBD	New	Green - On Target, No Risk	Info Services: Office of VP
27	2119	M	7-BCDR/Failover	Network Disaster Recovery / Redundancy - LSC - Phase 1	Plan and install redundant network infrastructure with the intent to minimize network outages in the event of a data center disaster at Lake Shore. Project will have multiple phases.	Mandated project.	Infrastructure	Medium	Q2	03/2014	12/2014	In Progress	Green - On Target, No Risk	Info Services: Office of VP
28	2083	M	7-BCDR/Failover	Maxxess - BCDR Planning	Develop a comprehensive Business Continuity/Disaster Recovery plan for the Maxxess door access system.	The "Maxxess system" is a complex configuration of hardware and software that spans every facility across multiple campuses. Due to its important role in ensuring the physical safety and security of the university community, it is imperative that a plan for its swift restoration be in place should it ever be compromised.	Infrastructure	Medium	TBD	04/2014	TBD	New	Green - On Target, No Risk	Campus Safety LSC
29	2095	M	9-Student Experience/Portal Improvements	Clicker Assessment	i>clicker has been in use at Loyola since the 2009-2010 academic year as the clicker technology solution. In February 2014, Loyola determined that the i>clicker technology no longer meets the needs of all faculty. Thus, the ATC gave ITS the authorization to review and recommend a clicker technology. This project will focus on reviewing clicker technology in order to propose a new clicker standard to the ATC in January of 2015.	The project will evaluate different response system technologies to better suite the students, faculty and staff. Their participation will be requested during the demonstrations and their feedback will be incorporated when making the final selection. Overall, this will provide a more dynamic technology to LUC.	Academic & Faculty Support	XLarge	Q3	04/2014	01/2015	In Progress	Green - On Target, No Risk	Information Services
30	2093	A	3-LOCUS Enhancements	Student Data Collection Enhancements - 2014	The following is in scope. Implementation dates will vary. 1. Modify data collection to begin 12 weeks prior to Fall Term to ensure collection begins in time for the first orientation session. 2. Add edits to UGRD Local Off Campus address collection to only allow addresses in nearby states. 3. Modify the criteria for UGRD Local Off Campus data collection. 4. Provide functionality for Missing Person contact data collection. 5. Provide a scheduled and/or ad-hoc means for Off-Campus Life to produce a listing of all students that they serve, as well as students missing a Local Off Campus Address, without ITS intervention. 7. Provide a scheduled and/or ad-hoc means for Residence Life to produce a listing of resident students missing required information. > Item 1 will be delivered in time for Fall, 2014. > The goal is to deliver items 2 ‼ 4 in time for Fall, 2014, but will depend on the results of ITS preliminary analysis > Items 5 ‼ 7 will be delivered as close to Fall, 2014, as possible.	For the past two years, an initiative to collect student data (address, cell phone, emergency contact) has been coordinated with LOCUS logins. This year, the criteria will be refined and allowing students to designate a Missing Persons Contact (as per federal regulations) will be added.	Administrative Initiatives	Medium	Q1	04/2014	08/2014	In Progress	Green - On Target, No Risk	Student Development - Office

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31	2088	A	3-LOCUS Enhancements	Transferology Extracts	Transferology (by College Source) has replaced uSelect as a free transfer tool for students and advisors. uSelect accepted a link to Loyola's course equivalent site at http://webapps.luc.edu/courseEq/index.cfm - but Transferology requires a flat file extract. Loyola needs to provide this extract in order to maintain our participation level as a receiving school for transferring students.	Transfer students use information about course equivalencies to aid their admission decisions. Participation in Transferology (formerly uSelect) is one tool for community college students and other transferring students and their advisors to consider Loyola among their choices of transfer institutions.	Administrative Initiatives	Medium	Q1	04/2014	09/2014	In Progress	Green - On Target, No Risk	Registration & Records
32	2067	A	3-LOCUS Enhancements	Enhancements to LOCUS Immunization Processing - Phase II	Continued enhancements to LOCUS Immunization Processing - Phase II This is a continuation of PSS #1424 and includes modifications to 1)Interface immunizations entered in Point and Click to LOCUS; 2)Parent/Guest Access to the students immunization; 3)Modified TB processing; 4) Notifications to students; 5) Modifications to reports a)Selected Immunization Compliance Report; b)Illinois yearly state report; 6)Allow for the attaching of documents by students during online entry of immunizations; 7)Allow the Wellness Center to scan and view documents in DocFinity.	This project continues enhancements to Student Immunization entry into LOCUS. Two key components include: The Wellness Center currently enters immunization administration into Point and Click (Electronic Medical Records). Dual entry into LOCUS is required as well. The interface between the 2 systems will save time and increase accuracy. The Parent/Guest access to immunizations will allow parents to enter and view the student's immunizations, if granted by the student.	Continuous Service Development	Large	Q2	02/2014	12/2014	In Progress	Green - On Target, No Risk	Wellness Center
33	2098	A	3-LOCUS Enhancements	Financial Aid - Loan/Disbursement - 2014-15	The project will focus on ongoing support for financial aid custom processes that Loyola needs for the local management and awarding of financial aid and scholarship funds - particularly loan management and award disbursement processes.	FA processes are critical for student recruitment and institutional success. This is the second in a series of annual projects for the FA Aid Year Cycle. The initial project focused on Aid Year setup and custom processes needed to provide award letters and packages to new and continuing students. This project is focused on subsequent steps of loan management and award disbursements, although other activities may also be included in this Aid Year time period.	Administrative Initiatives	Medium	Q3	04/2014	01/2015	In Progress	Green - On Target, No Risk	Information Services
34	1980	A	3-LOCUS Enhancements	Review of Admission Interface data and architecture	With the implementation of Slate-LOCUS Admission Interface using an "as is" philosophy, it was agreed to create a separate project to review the data flows and architecture of the admission interface for a later priority. LOCUS should be fed all appropriate data (including interests data and timely test data) for the University Student Information System from the Undergraduate/Graduate Admissions Systems. Data flows back to Slate, where appropriate, should also be considered. This thorough requirements analysis has been deferred in the past due to time deadlines and other priorities.	Slate-LOCUS interfaces were developed with "as is" approach for data and technology. The understanding between Enrollment Management and Registration & Records included a post-Go Live review of interface data and technology.	Continuous Service Development	Medium	TBD	02/2014	TBD	Pending	Green - On Target, No Risk	Registration & Records
35	1859	A	11-Enterprise Content Management	Treasury-Cash Mgmt ECM Implementation - Phase 2	This project will implement ECM with Treasury - Cash Management Phase 2 of this project will include eForms, workflows and process re-design.	This will be the second Treasury-Cash Mgmt project focusing on developing eForms. This will allow the various departments to submit requests directly into the business system for Treasury to process. This will eliminate the need for paper processes, duplicate requests and increase standardized forms for various departments to submit requests.	Continuous Service Development	Large	Q1	09/2013	07/2014	In Progress	Green - On Target, No Risk	Finance-Office of VP-CFO
36	2089	A	11-Enterprise Content Management	ECM DocFinity School fo Continuing and Professional Studies	ECM - School of Continuing and Professional Studies. This project will capture the tasks and activities associated with the ECM impementation for back scanning within the School of Continuing and Professional Studies. By the Summer of 2014, CPS needs to scan all of their files due to limited space in the department. The project will initially focus on back scanning the paper files in storage cabinets. The project will then proceed to automate the processing of new or current files.	By removing the filing cabinets from the School of Continuing and Professional Studies, the real estate footprint will be able to house additional employee's in the space, and therefore, remove unnecessary office cabinets.	Continuous Service Development	Medium	Q1	05/2014	08/2014	In Progress	Green - On Target, No Risk	School of Continuing and Prof
37	1680	A	11-Enterprise Content Management	Electronic Document Retention	Create the policies and guidelines so that electronic documents can be properly archived and deleted. The polcies will be created by Reg & Rec and ITS and implemented into the ECM system, DocFinity. An assessment will take place to map the electronic document back to the applicable policies.	Creating electronic retention policies with DocFinity will allow the university to reduce the amount of data retained and inherent risk of data exposure associated with typical sensitive data such as student, financial and personal information. Create the policies and guidelines so that electronic documents can be properly archived and deleted. The policies will be created by Reg & Rec and ITS and implemented into the ECM system, DocFinity. An assessment will take place to map the electronic document back to the applicable policies.	Continuous Service Development	Large	Q2	11/2011	12/2014	In Progress	Green - On Target, No Risk	Information Services

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38	1884	A	11-Enterprise Content Management	ECM - Faculty Administration Phase 2	This project will include the remainder of the faculty employee records files for active and archive documents. (to eliminate storage in the basement of Burrowes and Sullivan).	It has been mandated that the basement of Burrowes and Sullivan be cleared of the faculty employee files. These files will be scanned into DocFinity, which will eliminate the need for paper, reduce time to find and review a file, and will provide a secure way to share documents with HR and OIP.	Administrative Initiatives	Medium	Q1	01/2013	08/2014	On Hold	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Human Resources:Office of VP
39	2021	A	11-Enterprise Content Management	HR ECM - Wage Garnishments, Performance Eval and Salary Planning	This project will be another part of the ECM HR efforts. This project will focus on two main items: incorporating the wage garnishments documents and determining a process to incorporate the performance evaluations and salary planning information into DocFinity. There is a large volume of the later documents since they are generated for the university and HR has requested assistance in streamlining this process.	HR has requested assistance in handling large volumes of documents and streamlining the processes surrounding wage garnishments documents, performance evaluations and salary planning information into DocFinity.	Continuous Service Development	Large	Q1	11/2013	08/2014	On Hold	Green - On Target, No Risk	Human Resources:Office of VP
40	979	A	14-DW/BI Projects	Business Intelligence/Data Warehouse Program Management	DW/BI Program: Program Management. This Institutional Research and ITS co-sponsored program will encompass the projects for creation of the data governance and program management committees, the evaluation of technologies to pursue (custom built, hybrid, off the shelf), and submitting RFP sent to vendors offering the appropriate technology and vendor selection. Later projects will be created under this program for specific functional areas.	The RDS is an unsupported, legacy repository for current student data. It needs to be replaced with a data warehouse to help facilitate institutional reporting on current student data and expanded over time to include historical data and other institutional enterprise data. Much of this information is stored in many siloed databases and spreadsheets making it cumbersome to work with and integrate for reporting purposes. The data warehouse will become the authoritative source for this information, with secure and robust reporting capabilities.	Administrative Initiatives	XLarge	Q2	06/2009	12/2014	In Progress	Yellow - Target in Jeopardy, Risks Being Managed, Unknowns Exist	Information Services
41	2110	A	14-DW/BI Projects	Migrate Advance LUCIA System to WebFocus 8.0	The LUCIA system was developed by a third party consultant. The LUCIA system needs some internal remediation prior to migrating to WebFocus 8.0. This project is to complete the migration of all applications running under WebFocus 7.7 with the migration of the LUCIA system.	The WebFocus 8.0 version has additional functionality in security, user access and useability. The plan is to complete the migration from WebFocus 7.7 with migrating the Advance LUCIA system.	Continuous Service Development	Small	Q1	05/2014	07/2014	Pending	Green - On Target, No Risk	Information Services
42	1879	A	16-LUHS/LUC/HSD Technology Program	Application Access and Authentication for HSD	Support the Application Authentication of all HSD applications to transition to LUC authentication processes. Determine technology and implement authentication to LUHS/Trinity applications for resources that must be accessed. Implement technology and architecture for a federated solution. Migrate all HSD data and print services to servers managed and supported by LUC.	Migrate HSD applications to the LUC authentication process. Provide access to LUHS and Trinity to resources between the HSD and LUHS organizations.	Continuous Service Development	XLarge	Q1	12/2012	08/2014	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Information Services
43	1690	A	16-LUHS/LUC/HSD Technology Program	Identity Management Systems Strategy & Current State Documentation	Determine the strategy of LUC's Identity Management Systems. Documentation of the current state of Identity Management Systems process & data flows. Develop a strategy for transitioning current and future HSD UVIDs and email LUC.	Determine the strategy of LUC's Identity Management Systems. Identify and implement technical changes to allow LUC to create IDs for HSD students, faculty and staff. Develop a strategy and timetable for migrating HSD IDs currently under LUMC to LUC IDs.	Infrastructure	Large	Q2	12/2011	12/2014	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Information Services
44	1570	A	16-LUHS/LUC/HSD Technology Program	LUHS/LUC/HSD Technology Program	Parent program for all of the technology projects related to the sale of LUHS.	Parent program for all of the technology projects related to the sale of LUHS.	Infrastructure	XLarge	Q4	05/2011	06/2015	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Info Services: Office of VP
45	1848	A	16-LUHS/LUC/HSD Technology Program	Migration of HSD/SSOM Desktops	Move towards ultimate goal of implementing LUC desktop standards and support structure on HSD/SSOM Desktops. Total migration of desktop computers is linked and dependent on the migration to the LUC network in HSD buildings that currently are on the LUHS network. As part of the planning for this project, the pros/cons of a partial/temporary migration to certain aspect of the LUC desktop will be assessed. This partial migration may be in one of a number of forms, including virtualization and/or a an installation of a LUC image on current SSOM desktops. The migration, including timing, of email for LUC is a key factor in the design of any "interim" step.	Move towards ultimate goal of implementing LUC desktop standards and support structure on HSD/SSOM Desktops. Total migration of desktop computers is linked and dependent on the migration to the LUC network in HSD buildings that currently are on the LUHS network. As part of the planning for this project, the pros/cons of a partial/temporary migration to certain aspect of the LUC desktop will be assessed. This partial migration may be in one of a number of forms, including virtualization and/or a an installation of a LUC image on current SSOM desktops. The migration, including timing, of email for LUC is a key factor in the design of any "interim" step.	Infrastructure	XLarge	Q4	10/2012	06/2015	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Information Services

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46	2033	A	5-Security Projects	Wireless Payment Processing	LUC is in the process of implementing mobile credit card processing. This needs to be a suitable, PCI-DSS compliant solution for accepting credit card payments via wireless technology. Currently all credit card payments are input at fixed locations. At specific events there is a need for card acceptance at venues, such as the farmer's market and donor events, where a fixed connection is not available or feasible. Offering the ability to accept card payments using some form of wireless technology would satisfy the demand by several stakeholders for that ability.	Offering the ability to accept card payments using some form of wireless technology would satisfy the demand by several stakeholders for that ability.	Infrastructure	Small	Q1	11/2013	07/2014	In Progress	Green - On Target, No Risk	Treasurer
47	2030	A	5-Security Projects	LOCUS Security Admin Role Audit & Review	Audit the roles and permissions within LOCUS, remove roles from users that no longer need them an look for ways to eliminate/streamline the roles and permissions within LOCUS	Improves security of LOCUS by combining, streamlining, and limiting the role access to the application.	Administrative Initiatives	Large	Q2	10/2013	12/2014	In Progress	Green - On Target, No Risk	Information Services
48	1018	A	5-Security Projects	Information Security Awareness	Information Security Program: Define a formal security awareness program that will educate the university on appropriate security topics, such as policies and procedures. This will include regulatory requirements, proper use of systems and the method for engaging the UISO to report items of suspect.	Reduction of risk to the University through increased awareness of threats such as social engineering, phishing, viruses and system security vulnerabilities. In order for policies to be effective all employees must understand the policies and their responsibilities. Additionally, all employees will understand how and when to contact the UISO to report suspicious activity.	Continuous Service Development	Large	Q4	07/2013	06/2015	In Progress	Green - On Target, No Risk	Information Services
49	1414	A	5-Security Projects	Asset Management Program	Information Security Program: Determine all assets owned by Loyola and ensure that identification and maintenance is done in an automated fashion. All assets (systems, databases, software, services, etc) should have an owner associated to them to ensure proper responsibility of maintenance of that asset is being accounted for. Asset management will allow for system classification and owner identification. Confidential data should reside on assets with the appropriate strict security controls. Systems without confidential data do not need the same level of security. (Please note this project is a placeholder for POR purposes and that the IS Group/owner for this project will change at a later date.) Relates to ISO 27002 Control 7.1.1	Determine all assets owned by Loyola and ensure that identification and maintenance is done in an automated fashion. All assets (systems, databases, software, services, etc) should have an owner associated to them to ensure proper responsibility of maintenance of that asset is being accounted for. Asset management will allow for system classification and owner identification. Confidential data should reside on assets with the appropriate strict security controls. Systems without confidential data do not need the same level of security. (Please note this project is a placeholder for POR purposes and that the IS Group/owner for this project will change at a later date.) Relates to ISO 27002 Control 7.1.1	Infrastructure	Large	TBD	07/2011	TBD	Pending	Green - On Target, No Risk	Info Services: Office of VP
50	1415	A	5-Security Projects	Security Program for Non-Standard Systems	Information Security Program: Develop a plan to identify any non-standard system (non-ITS managed) and determine a set of operational guidelines and procedures to appropriately secure those systems, based on the asset's risk classification. Many systems currently exist on the network that are not governed under the same security framework. Some of these systems contain large amounts of PII and are high risk. This project will help reduce the risk of these systems by providing a governance methodology for security standardization. Relates to ISO 27002 Control 6.1.4	Develop a plan to identify any non-standard system (non-ITS managed) and determine a set of operational guidelines and procedures to appropriately secure those systems, based on the asset's risk classification. Many systems currently exist on the network that are not governed under the same security framework. Some of these systems contain large amounts of PII and are high risk. This project will help reduce the risk of these systems by providing a governance methodology for security standardization. Relates to ISO 27002 Control 6.1.4	Infrastructure	Medium	TBD	07/2011	TBD	Pending	Green - On Target, No Risk	Info Services: Office of VP
51	2114	A	7-BCDR/Failover	DR - Adobe Connect	This project is part of the business continuity/disaster recovery program. This effort will focus on Adobe Connect failover.	This project will include developing a plan and testing for AdobeConnect failover. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	Medium	Q1	03/2014	07/2014	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Information Services
52	1883	A	7-BCDR/Failover	Testing of Disaster Recovery Plan	Disaster Recovery Plan is tested for high priority applications. Includes testing of eMail (Outlook) and LUC.edu recovery and testing.	Proving of the disaster recovery plan via testing; confirmation that critical systems can be recovered in the event of an IT outage. Testing includes centralized IT, eMail recovery and LUC.edu recovery.	Continuous Service Development	Medium	Q2	04/2013	11/2014	In Progress	Green - On Target, No Risk	Information Services

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53	2041	A	7-BCDR/Failover	DR - SQL Database Failover/Recovery	This project is part of the overall business continuity/disaster recovery program. This effort will focus on the DR for the SQL database failover and recovery.	This project will include developing a plan and testing of a Loucs failover. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	XLarge	Q2	11/2013	11/2014	In Progress	Green - On Target, No Risk	Information Services
54	2042	A	7-BCDR/Failover	DR - Locus Failover	This project is part of the business contunity/disaster recovery program. This effort will focus on the Locus failover.	This project will include developing a plan and testing of a SQL Database failover. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	XLarge	Q2	11/2013	11/2014	In Progress	Green - On Target, No Risk	Information Services
55	2054	A	7-BCDR/Failover	DNS: Failover for Disaster Recovery	Acquisition and implementation of two tools to provide automated failover for DNS: 1. F5 GTM addon that will allow LUCto switch between the Dumbach and WTC data center sites with very little LUC intervention 2. The Blue Cat DNS software appliance that will augment LUCs DNS server infrastructure and keep the environments synchronized As a result of implementation of these 2 tools, time to recovery DNS (with impact on "downstream" systems) should significant reduce time to failover to the WTC data center.	With current technology, time for DNS failover for remote sites would be up to 48 hours. The F5 and Bluecat technologies will provide almost immediate failover (this will provide almost immediately failover for critical Tier1 systems: LUC website, Adobe, Sakai and others).	Infrastructure	Medium	Q2	01/2014	11/2014	In Progress	Green - On Target, No Risk	Information Services
56	1882	A	7-BCDR/Failover	Disaster Recovery Planning	Develop and document a disaster recovery plan for all critical systems, applications and relevant recovery information. Plan will include, but not limited to, Items such as systems in scope, recovery priorities, recovery procedures, identification of personnel and owners.	Processes and priorities for recovering critical systems are documented. Steps for recovering critical systems are documented.	Continuous Service Development	Large	Q2	02/2013	12/2016	In Progress	Green - On Target, No Risk	Information Services
57	1418	A	7-BCDR/Failover	Disaster Recovery Plan Development	A disaster recovery plan should be developed that includes: Identification of appropriate systems, identification of the fail-over requirements, establishing of the technical infrastructure for providing fail-over. This program contains several projects within the overall BCDR program. The other projects are: Confirm/Update the RPO and RTO Business continuity process in the event of an IT outage Provide and test failover at the WTC data center Selection and Implement a DR Documentation Tool Update the disaster recovery plan Testing of the DR Plan eMail Recovery DR test LUC.edu Recovery/Redundancy testing Internet Redundancy Operating without a BC/DR plan puts the organization at risk as a result of a disaster. An organization could suffer a severe loss if a disaster recovery plan is not developed based on the needs of the business. Additionally, a BC/DR plan will not be executed appropriately without the business driving its development. Relates to ISO 27002 Control 14.1.3	A business continuity and disaster recovery plan should be developed that includes: Business Impact Analysis based on key stakeholders, identification of appropriate systems, development of recovery time objectives to meet the needs of the business and system recovery procedures. Operating without a BC/DR plan puts the organization at risk as a result of a disaster. An organization could suffer a severe loss if a disaster recovery plan is not developed based on the needs of the business. Additionally, a BC/DR plan will not be executed appropriately without the business driving its development. Relates to ISO 27002 Control 14.1.3	Continuous Service Development	Large	Q2	03/2013	12/2016	In Progress	Green - On Target, No Risk	Info Services: Office of VP
58	2116	A	7-BCDR/Failover	DR for Lawson	This project is part of the business contunity/disaster recovery program. This effort will focus on the Lawson failover.	This project will include developing a plan and testing of a DR and failover plan for Lawson. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	XLarge	Q4	09/2014	06/2015	Pending	Green - On Target, No Risk	Information Services
59	2117	A	7-BCDR/Failover	DR - Kronos	This project is part of the business contunity/disaster recovery program. This effort will focus on the Locus failover.	This project will include developing a plan and testing for the Kronos failover. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	XLarge	Q4	09/2014	06/2015	Pending	Green - On Target, No Risk	Information Services
60	2118	A	7-BCDR/Failover	DR - RDS and the EDW	This project is part of the business contunity/disaster recovery program. This effort will focus on the RDS and EDW recovery.	This project will include developing a plan and testing for recovery of RDS and the EDW. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	XLarge	Q4	09/2014	06/2015	Pending	Green - On Target, No Risk	Information Services
61	1881	A	7-BCDR/Failover	Assess Dept Processes in Event of IT Outage	Assess and document what business processes can be put in place in the event of an extended IT outage.	Critical University processes (for example, teaching and payroll) continue in the event of an extended IT outage. Workarounds and manual processes documented and tested.	Continuous Service Development	Large	Q2	07/2013	12/2016	Pending	Green - On Target, No Risk	Information Services

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62	2111	A	7-BCDR/Failover	Dr - Oracle	This project is part of the business continuity/disaster recovery program. This effort will focus on the Oracle failover.	This project will include developing a plan and testing of the LOCUS Database failover. This will contribute to the oerall PCDR program for the university's risk management strategy.	Continuous Service Development	XLarge	TBD	07/2014	TBD	Pending	Green - On Target, No Risk	Information Services
63	2112	A	7-BCDR/Failover	DR- LuWare	This project is part of the business continuity/disaster recovery program. This effort will focus on the failover for LuWare.	This project will include developing a plan and testing failover for LuWare. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	Large	TBD	07/2014	TBD	Pending	Green - On Target, No Risk	Information Services
64	2113	A	7-BCDR/Failover	DR - WebFocus	This project is part of the business continuity/disaster recovery program. This effort will focus on the WebFocus failover.	This project will include developing a plan and testing for WebFocus failover, including the WebFocus use for interfaces, reporting and analytics. This will contribute to the overall BCDR program for the university's risk management strategy.	Continuous Service Development	Large	TBD	07/2014	TBD	Pending	Green - On Target, No Risk	Information Services
65	1917	A	18-Maxxess	Maxxess Interface - Academics Requirements	Maxxess Door Access control - Academic departments are requesting an automated mechanism to grant/remove door access based on student need to access secured rooms. Some student needs are based on enrollments and other needs are based on contracts, work-study, and other non-enrollment related justifications. The Maxxess system has no delivered interface for these "secondary" access rights. ITS will work with the vendor to develop an automated interface (similar to current "primary" access rights import tool). Primary need is in the Department of Fine & Performing Arts (DFPA) who have several hundreds of students who need specific access to rooms each semester. Manual adjustments to individual student campus card records has not been satisfactory. In addition, reporting for departmental administrators is currently lacking - Who has access to particular doors? Who has utilized secured rooms?	Campus Safety manually administers door access at various sites across the WTC/LSC campus via the Maxxess Door Control system. Academic departments increasingly require an easy-to-use mechanism to add/remove student access to various rooms based on class enrollment and/or other co-curricular need. Timeliness and accuracy are very important requirements. The volume of these access changes each semester dictates an automated solution.	Academic & Faculty Support	Medium	Q1	02/2013	08/2014	In Progress	Green - On Target, No Risk	Registration & Records
66	2079	A	18-Maxxess	Maxxess - Granting Access via LOCUS Feed	Develop an automated data feed from LOCUS to the Maxxess door access system to automatically grant students in the Department of Fine and Performing Arts (DFPA) course- or program-based access to academic spaces controlled by DFPA. Upon success with DFPA, expand the initiative to other university departments with similar secure academic spaces.	Development of this automated data feed will greatly reduce the current manual effort undertaken by DFPA and Campus Safety staff to manage room/space access for students at the start and end of each semester. As a result, the new process will reduce the incidence of human errors, improve the speed at which assignments can be made, and free up time for DFPA and Campus Safety to pursue other tasks.	Administrative Initiatives	Small	TBD	04/2014	TBD	New	Green - On Target, No Risk	Provost's Office
67	2080	A	18-Maxxess	Maxxess - PIN Assignment and Administration	Develop an algorithm and functionality for automatically assigning each person in the Maxxess door access system an individualized PIN that can be used on any "PIN pad" door security mechanism administered via Maxxess. Also develop a web application which allows individuals to reset and choose their own PINs.	Currently PINs are assigned and managed by Campus Safety using manual processes. These enhancements to the business process relieve Campus Safety of the responsibility of managing PIN assignments by decentralizing and automating PIN selection and management.	Administrative Initiatives	Small	TBD	04/2014	TBD	New	Green - On Target, No Risk	Campus Safety LSC
68	2081	A	18-Maxxess	Maxxess - Secondary Access Level Web Application	Develop a web-based application that allows authorized users to add people to, and remove people from, secondary access levels in the Maxxess door access system, thereby granting and revoking individuals access to secure spaces across the university.	Currently, such an application for decentralizing space access management, with a layer of secure distance from Maxxess, does not exist. In most cases, secondary access management is handled manually by Campus Safety, and can be a time-consuming and error-prone process with limited opportunity for assessing necessary access removals. Requests and auditing are currently handled by the Security Log application; however, this system does not have a direct interface to Maxxess. This new web application will significantly streamline what is currently a cumbersome business process, and will allow departments to take deeper ownership of their rooms and spaces and who should have access to them.	Administrative Initiatives	XLarge	TBD	04/2014	TBD	New	Green - On Target, No Risk	Human Resources:Office of VP
69	2082	A	18-Maxxess	Maxxess - Security Log Interface	Develop an interface from the existing Security Log web application to the Maxxess door access systems database in order to automatically grant new access requests to individuals upon approval of the request by Campus Safety.	Security Log currently functions as a request log/audit system only; it does not have any system-level connection to Maxxess. Upon approving a request in Security Log, Campus Safety must then manually update Maxxess to implement the request. Automating this step will result in faster turnaround for approved requests, and relieve Campus Safety of the manual work currently involved in completing requests.	Administrative Initiatives	Large	TBD	04/2014	TBD	New	Green - On Target, No Risk	Campus Safety LSC

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70	2103	A		25Live Decentralized Scheduling for Multi-Purpose Rooms	25Live Decentralized Scheduling for Multi-Purpose Rooms	Efficient and effective room scheduling policies and procedures can be aided by effective computer systems. The system will be configured to support a centralized view of room availability with de-centralized room scheduling and approvals using work flow. All departments who "own" conference spaces and academic spaces that are released must subscribe to this process in order for rooms to be input and viewable using this system.	Administrative Initiatives	Medium	Q1	05/2014	08/2014	In Progress	Green - On Target, No Risk	Student Development - Office
71	1891	A	6-Housing / Scheduling Projects	RMS Mercury Upgrade	Software Upgrade of current Res-Life Housing Application. 1. Coordinate with RMS Vendor and Res-Life 2. Reconnect existing custom VIEWS, interfaces, & processes	RMS has released a major release to their housing product named Mercury. We need to upgrade to this release and we are two releases behind. Mercury provides functional staff the ability to create customized business processes and forms such as housing applications and contracts via a drag and drop interface with a browser. Electronic payments and online payments are also supported.	Administrative Initiatives	Medium	Q2	01/2013	11/2014	Pending	Green - On Target, No Risk	Residence Life
72	1145	A		Electronic Outbound Transcripts Feasability	This SSR is two-fold. 1) The primary focus is for a feasibility study, including a high-level task plan together with estimated effort, assessing the ability of Loyola s existing technologies to support the electronic (e-mail) transmission of out-bound certified secure student academic transcripts, to third parties, both in PDF form and/or with imbedded XML data. 2) Additionally, this feasibility study should document in what form (XML, tiff, or PDF), electronic in-bound transcripts are received and how captured by DocFinity, LOCUS, and/or R+.	Assess the ability of Loyola's existing technologies to support the electronic (e-mail) transmission of out-bound, certified and secure student academic transcripts, to third parties, both in PDF form and/or with imbedded XML data. This includes a feasibility study, including a high-level task plan together with estimated effort.	Academic & Faculty Support	Small	Q1	10/2013	08/2014	In Progress	Green - On Target, No Risk	Registration & Records
73	2085	A		Website to Self identify a Disability and Protected Veteran status	Under new OFCCP Sec. 503 regulations, there is a new regulation that requires federal contractors & subcontractors to regularly invite all of their employees to voluntarily self-identify as an individual with a disability. This project request is to create a web application in which we can invite employees to self-identify as a disabled individual or protected veteran. Data collected from this survey will need to be uploaded into Lawson in order to satisfy data collection and reporting requirements of the new regulations. Sponsors are Deborah Meister and Joan Stasiak	Providing the ability for employees to self identify a disability is a federal regulation. Allowing this information to be captured via an online form rather than by a paper form, or email communications, will increase efficiency and reduce data input errors.	Administrative Initiatives	XSmall	Q1	03/2014	08/2014	In Progress	Green - On Target, No Risk	Human Resources
74	1989	A		Parking Permit Management and Enforcement Phase II	AIMS Parking Management System was selected and implemented in Summer, 2013. Phase II involves extending usage and interfaces to include Commuter Students and Employees. All interfaces should be automated requiring no manual intervention. Change of terms should be controlled by Parking Office. PSS 1678 was Phase I for AIMS.	Parking Management System (AIMS) has been installed and is in use for Residential Student Permits and for all Ticketing (for all patrons). The plan is to extend usage to all Commuter Student Permits and Employee Permits. Additional automated interfaces are needed to implement these populations.	Administrative Initiatives	Medium	Q1	08/2013	08/2014	In Progress	Green - On Target, No Risk	Campus Transportation
75	2090	A		Prospect Management Data Mart with Self Select	Develop a data mart for the Prospect Management function within Advancement.	Provide a data mart to the Prospect Management functions within Advancement in order to provide analysis and recommendations associated with donor history and potential. Support donor programs for Advancements with real time access to data from the Advance system.	Administrative Initiatives	Medium	Q1	03/2014	08/2014	In Progress	Green - On Target, No Risk	Development:Dev & Donor Svces

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76	1979	A		Parking Access and Receivables Control System - replacement	Existing Datapark (PARCS) Parking Access and Receivables Control System manages garages and lots at LSC and WTC. Current vendor support has been unacceptable as acquisition of Datapark by FAAC has changed support relationships. As equipment nears the end of life for parking gates and software, an urgent need to replace the system and assure support has raised the priority of this project. Replacement system must satisfy PCI requirements and provide interface capability with Maxxess (for permit parking) and with CBORD CS-Gold (for payment with Rambler Bucks). Scope includes gates and payment kiosks and related hardware/software.	Parking access and revenue at LSC and WTC is controlled by a vendor system (Datapark). This system includes parking gates, payment kiosks and readers, and related hardware/software. Current system was installed in 2005 (Main Garage) and 2008 (Fordham). Recent changes at Datapark have led to changes in support. Because of the age of the system, replacement of this system should occur in a reasonable time frame with competitive proposals.	Administrative Initiatives	Large	Q4	04/2014	06/2015	In Progress	Green - On Target, No Risk	Campus Transportation
77	1955	A		Online Performance Management System	Identify and implement a solution to facilitate online performance review management for LUC employees.	A common, web-based system for employee performance review management will promote common performance goals across the university, increased metrics of performance over time and across areas, increased ease of use and accessibility, and more sophisticated tools for assessment. All of these will lead to improved overall assessment of employee performance and, in turn, improved employee performance.	Administrative Initiatives	Medium	Q1	05/2013	07/2014	In Progress	Green - On Target, No Risk	Human Resources
78	2120	A		Lawson - Retirement Vendor Switch	Per Debbie Meister in HR, the University will be making a change to one master administrator for the Defined Contribution Retirement Plan. This will require a new interface from the Lawson system, possibly changing the existing TIAA interface, and TBD other work. Review current files sent to pension providers and call center (TIAA CREF) and modify for Transamerica (TRS) file requirements. Create and test Lawson interfaces for all employee data files and contributions.	To better control our fiduciary role in oversight of the 403B retirement program. As Plan Administrator working with one Master Plan Administrator (vs 3) will better enable Loyola to meet new requirements of the IRS & Department of Labor.	Administrative Initiatives	Large	Q2	06/2014	11/2014	Pending	Green - On Target, No Risk	Human Resources
79	2075	A		Motor Vehicle Records Check authorization	The University requires all Loyola affiliates that drive a vehicle as a part of their job, to submit to a Motor Vehicle Records(MVR) Check. The University needs a way for the authorization for this MVR Check to be submitted and signed electronically, and as soon as possible. The site will require LDAP authentication, and require the user to agree to the terms of the agreement. A PDF containing the terms, the user's name, and the submission time stamp will be created and emailed to the user and Risk Management. Ideally, the PDFs will be loaded into Docfinity, but this isn't required immediately. The site will be used by both Lakeside and HSD employees and students. Employees/students that are required to submit this form will need to resubmit it every year.	Decrease turnaround time, and improve efficiency for accepting and processing authorizations from faculty, staff, and students that need to drive a vehicle for Loyola, but who must first agree to submit to a Motor Vehicle Records Check.	Administrative Initiatives	XSmall	Q1	02/2014	08/2014	In Progress	Green - On Target, No Risk	Treasurer
80	2104	A		Alumni Email accounts for Life	Project entails implementing process to accommodate Alumni who desire email "for life" and would like to keep their @luc.edu email account. As well as maintain compliancy within our Microsoft Agreement that pertain to students. This offering will provide another way for UMC and Advancement to reach out to Alumni. This is Phase II of the Email Replacement Project (PSS-1830)	Project entails implementing process to accommodate Alumni who desire email "for life" and would like to keep their @luc.edu email account. As well as maintain compliancy within our Microsoft Agreement that pertain to students. This offering will provide another way for UMC and Advancement to reach out to Alumni.	Continuous Service Development	Medium	Q1	05/2014	08/2014	In Progress	Green - On Target, No Risk	Information Services
81	1628	B		Application and database for all key and lock information	Scope of Project is to create a data base to enter all key and lock information to include the key code, , building and room number, how many keys have been issued and to who they were issued on what date.	This system will provide for managing and storing information for keys, locks, and locations. This will replace the 20+ notebooks that each contain a subset of this information, and that is entered by hand.	Administrative Initiatives	Medium	Q1	05/2012	08/2014	In Progress	Green - On Target, No Risk	Campus Safety LSC

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82	1987	B		Build web based form for electronic course approval process	Existing course approval process is a major barrier to students studying abroad. Professors & advisors have complained about process of approving courses through paper forms. OIP staff spends a significant amt of time keeping existing course approval database current. Proposed electronic course approval process... 1)Student fills in form with foreign class & descr, program location, dates, etc. 2)Student then sends form to designated approver 3)Designated approver fill in LUC equivalent and returns completed form to student. 4)Student receives form as a PDF to upload to online app predeparture chklist & to forward to academic advisor. 5)(Preferred) Course approval database automatically updated with new course approval OR(Backup) PDF form is automatically mailed to inbox like TBC Housing Forms are mailed and OIP updates course approval database. Note: 3/30/14 is requested production date for form to be completed and ready for student use. Project must be completed by grant end date of 7/31/14	Approved Courses is a major obstacle for many students when deciding whether or not to study abroad in an OIP program offered by an approved provider. The current process of interaction between students, advisors, faculty and OIP currently involves manual steps with paper-based approvals. Streamlining course approvals is the major goal of this project.	Continuous Service Development	Medium	Q1	11/2013	08/2014	In Progress	Yellow - Target in Jeopardy, Risks Being Managed, Unknowns Exist	International Programs & Serv
83	1927	B		ColdFusion Web Apps Upgrade and Migration	Upgrade all existing custom ColdFusion web applications from CF v7 to CF v10, and migrate/condense all applications to a new set of production/test servers running CF v10. CF apps developed by UMC and ESRR to be included in project.	By upgrading to the latest version of ColdFusion and moving our code to improved servers, we ensure that these many important web applications maintain the highest levels of security, efficiency, and reliability for the Loyola community.	Continuous Service Development	Small	Q1	03/2013	09/2014	In Progress	Green - On Target, No Risk	Information Services
84	1691	B		Reports for the Study Abroad Online Application	This project includes both Web Focus reports and queries needed for the Study Abroad Online Application. These include the MasterList reports for the various programs, Visa List for TBC, IIE Reporting, Emergency contacts and the Funnel Reports	OIP (Office of International Programs) requested a single online student application for all of their paper program applications and an administrative system to monitor students' applications. A successful rollout in September, 2011 has been followed up with specific requests for reporting beyond simple queries.	Student Technology Support	Medium	Q2	01/2012	12/2014	In Progress	Green - On Target, No Risk	International Programs & Serv
85	2023	B		Taskstream ePortfolio Expansion to Entire University	Next year, beginning August 2014, according to our Taskstream agreement and site license, we will have unlimited key codes so that all students, faculty, and staff may be enrolled in Taskstream. We need ITS to create the functionality for all students, faculty and staff to be automatically enrolled into TaskStream each semester.	Since we are in Year 4 of the ePortfolio implementation plan, and our site license agreement allows for 15,000+ key codes, we are paying for unlimited accounts. This request provides students with complete access to the Taskstream system, offers un-interrupted service by creating accounts for them prior to the semester beginning, and extends the usage of this technology system to the broader Loyola University community. Although the ePortfolio technology is already offered to first-year undergraduate students, through this project, all Loyola students, faculty, and staff will gain access, such as transfer students and graduate students. Although the ePortfolio is often utilized in courses, by extending it to the broader community, this technology may be utilized in other non-course-related dimensions, such as professional portfolios for career development, capstone experiences, co-curricular programs, and the Loyola Experience.	Student Technology Support	Small	TBD	03/2014	TBD	In Progress	Green - On Target, No Risk	Center for Experiential Learn
86	2100	B		25 Live and Web Services Upgrade	25Live vendor (CollegeNet) has released several releases of this software since our implementation of 25Live in the past year. An upgrade from Release 23 to Release 24 is on schedule. Also an upgrade for web services from 2.7 to 2.8 is on schedule.	25Live software is used for Room Scheduling at LSC and WTC. This project keeps the software and related components up-to-date.	Infrastructure	Medium	Q1	08/2014	09/2014	New	Green - On Target, No Risk	Information Services
87	1736	B		Embedding of web page analytics (ie Google) in LUC pages	Creation of systematic approach to embedding Google Analytics (GA) code in ALL Loyola University webpages.	The scope of the project is the development of procedures and/or systems that ensure that all Loyola University Web pages (LOCUS not included) have Google Analytics code embedded and that the maintenance of the code is simple and consistent. Currently, the use of Google Analytics code is ad-hoc and each page has the code embedded individually.	Administrative Initiatives	Medium	TBD	05/2012	TBD	New	Green - On Target, No Risk	Enrollment Management
88	1866	B		Online Personnel Action Form (PAF)s for Staff	Create an online form for submitting and processing PAFs for Staff. SSR is pending.	Providing an online form for PAF's for staff employees will improve the speed and accuracy of processing personnel changes for Human Resources and the hiring departments.	Administrative Initiatives	Medium	TBD	01/2013	TBD	New	Green - On Target, No Risk	Human Resources:Compensation

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89	2094	B		Ongoing support and enhancements for Conflict of Interest Disclosure 2015	Provide ongoing support and implement following enhancements for Conflict of Interest Disclosure application (CID) for 2015: 1) additional questions related to nepotism are pending the finalization of University policies. 2) modify UI to a simpler design, and make it easier for users to add and remove disclosure entries. Break form up into individual pages for each disclosure category.	Modify user interface to a simpler design and make it easier for users to add and remove disclosure entries, which will provide a better user experience and fewer opportunities for errors.	Administrative Initiatives	Small	TBD	06/2014	TBD	New	Green - On Target, No Risk	Office of The President
90	2101	B		Implement LDAP authentication to access Digital Measures	Transition from Locus portal to LDAP authentication for FAS (Digital Measures). Ideally, the sign-in page will be modeled after the ePortfolio or LUCBox design. For the time being, keep a link to FAS within the LOCUS portal.	Implementing LDAP authentication for FAS/Digital Measures will reduce the amount of manual processes needed to allow Faculty to access the system.	Administrative Initiatives	XSmall	TBD	06/2014	TBD	New	Green - On Target, No Risk	Provost's Office
91	1804	B		PMO Document Review	This effort will review projects regarding the completeness of PMO documentation and the whether or not the PM's are following the process, as defined by PMO.	Assesing the use of the PM methodology will assist with usability of the process. Improvements and adjustments to the process and templates is an expected outcome of the effort.	Continuous Service Development	Small	Q2	06/2013	12/2014	On Hold	Green - On Target, No Risk	Information Services
92	1906	B		SAGA Dashboard/Co-curricular Transcripts	Student Activities and Greek Affairs (SAGA) uses third-party software provided by OrgSync to manage Student Organizations. We would like to be able to have the following tools to streamline and improve RSO (Registered Student Organizations) assessment capabilities. We request the development of the following tools: 1) Dashboard of LOCUS/ORGSYNC DATA 2) Capability to generate Co-curricular transcripts 3) Capability to scan student barcode info Complete an evaluation and "fit gap" for these three capabilities.	Student Activities and Greek Affairs (SAGA) has an objective of encouraging student involvement in co-curricular activities. The OrgSync system is a third party-hosted system designed for use by student organizations. SAGA is interested in enhancing integration with other University systems.	Administrative Initiatives	Large	Q2	02/2013	12/2014	On Hold	Green - On Target, No Risk	Student Activities
93	2027	B		Space and Asset Mgmt System Needs Analysis	Conduct a in depth study and needs analysis to determine the necessity, value and impact of the university obtaining a space and asset management system. This was presented and approved at the 9/24/2013 ITESC meeting. Scope included identifying a PM and BA to assist with the effort. Put on hold per last ITESC - Dec 2013.	A space management system at Loyola would be driven by existing building drawings which would provide current data on square footage, space allocations, and space attributes. The space inventory system would be updated as spaces are renovated or modified, ensuring accurate data collection at the time that information about space is needed. It could track space utilization, staff and faculty room assignments, departmental square footage allocations, etc, and become a planning tool for building programming, space assignments and campus development. Floorplans could become accessible to defined users within departments. And critical financial analysis -- such as F&A rates -- could be derived from the space data. It is envisioned that any space management tool would interface with key University systems such as work order systems in Facilities and ITS, as well as Maxxess, Milestone, and Lawson.	Administrative Initiatives	Large	Q2	01/2014	12/2014	On Hold	Green - On Target, No Risk	Facilities-Office of VP
94	1148	B		Kinetics R25 Interface	A new interface is being developed by Kinetics to transmit the event bookings from R25 to Kinetics. R25 will be used as the source of truth for event bookings. The purpose of this interface is to keep the Kinetics system in sync with the events booked in R25. Testing will need to be completed to test the interface functions according to the requirements and satisfies the business needs.	Conference Services uses Kinetics Kx to market, schedule, bundle and bill for services for all external and internal conferences at the University. Current, manual processes require a review of available spaces in R25 Room Reservation system. A reliable interface from R25 to Kx would assist Conference Services in planning conferences at LUC.	Continuous Service Development	Medium	Q2	01/2011	12/2024	On Hold	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Conference Services
95	1338	B		Automation of the budget transfer process	Develop an application to automate the budget transfer process and establish a chain of approval related to the reclassification of budgeted funds within the University.	Automate the budget transfer process, which will eliminate the need for paper forms, and provide improved audit trail and history.	Administrative Initiatives	Medium	TBD	09/2010	TBD	On Hold	Green - On Target, No Risk	Financial Planning
96	1425	B		Training and Development of Point and Click Reports	This is a request for designated assistance from ITS to develop templates for reports from Point and Click. In spite of the repeated training on report development from the vendor the department remains unable to consistently generate meaningful reports when needed. Project deliverables include: Develop set of template reports with lists of variables that can be interchanged.(January 2011) Train super users on developing reports. (January 2011)	Point N Click Electronic Medical Records (EMR) system is a complex system used by the Wellness Center with primary remote support from the vendor. Developing user defined reports is a capability not yet developed at Loyola. Client is requesting more direct ITS support to develop reporting templates using the vendor software.	Continuous Service Development	Small	TBD	09/2011	TBD	On Hold	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Wellness Center

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97	1431	B		Redesign of NAP (Non-Affiliated Persons) Request System	NAP usage has grown beyond initial system design. More robust functionality needed to manage volume of requests, enhance user interface, improve re-enrollment process, and improve interface with LUWARE/IDM3 and LOCUS. Will require assistance from Web Development team and Database/BI team.	Provisioning of Universal ID's (UVIDs) for students, faculty and staff is triggered by appropriate business events as recorded in Lawson Human Resources and/or LOCUS Student Information System. Provisioning for contractors, consultants, vendor support, visiting scholars and many other categories of University guests and support is administered via an inhouse developed system known as Non-Affiliated Persons (NAP). The NAP system has grown in use and certain aspects are difficult to manage with current functionality. Some goals for this re-design include: - Enhanced user interface - Improved re-enrollment process - De-centralized administration - ITS resources granted appropriate for user group - Improved integration with LUWARE/IDM3 and LOCUS	Administrative Initiatives	Medium	TBD	10/2010	TBD	On Hold	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Info Services: Office of VP
98	1779	B		FA Self-Serve document upload – Special Circumstances Appeal	Develop a portal for online document submission. Allow students and parents to have guidance through the process online with required fields. Start with Special Circumstance appeals and allow for uploading Tax information, W-2s, other supporting documents. By having a guided portal we will reap countless benefits including, no intake necessary, eliminate need for follow-up, eliminate usage of paper, instantly available for review.	Financial Aid Appeal for Special Circumstances is a complex, manual, paper-intensive process initiated by student. A self-service guided page (or wizard) which includes the ability to upload scanned documents would increase service to students and families appealing their financial aid award due to special circumstances. A generic solution which links this ability to Docfinity could be applicable in other areas of the University.	Administrative Initiatives	Large	TBD	TBD	TBD	On Hold	Green - On Target, No Risk	Financial Assistance
99	1953	B		Create a web service to provide degree and academic requirements	This project is to create a web service to produce XML output from LOCUS which contains a list of degrees and the course required for degree completion. This web service will provide a single source of truth from LOCUS for the public display of degrees and degree requirements on the college and school web pages.	This web service will provide a single source of truth for the public display of degrees and degree requirements on college and school pages. Currently individual content coordinators are responsible for keeping their listing of degrees and degree requirements up to date. This process allows for out of date content in many different formats. As the source of truth for this information resides in LOCUS, it would make sense for this content to be pulled from there.	Academic & Faculty Support	Medium	TBD	05/2013	TBD	On Hold	Green - On Target, No Risk	University Marketing and Comm
100	1841	B		Extended Guests - Conference Card Improvement	Build a process to better identify guests that are stay on campus for an extended period that are non-affiliated to the university. These guests can stay at dorms from 7 days up to 9 months and are given a generic conference card for door access at the dorms. These cards have little relation or a way of identifying the correct person is accessing the dorms. The goal would be to add a photo of the individual and attach it to the generic conference card issued to the guest, so the photo displays when the individual swipes their card.	Conference Services has a small number of long-term guests who live in Baumhart Hall (and possibly other residence halls). Door access is provided via a generic Conference Services campus card. Residence Life and Campus Safety have expressed concerns about linking this door access to an individual person. The campus card should reflect the name and photo image, such that Campus Safety and Residence Life staff can verify identity of guests.	Continuous Service Development	Small	Q1	10/2012	08/2014	Pending	Green - On Target, No Risk	Residence Life
101	403	B		Enhance reports availble in FIS Part Time module	The CAS budget office needs a report extracted from FIS-PT that would allow them to do their budget projections effectively each term. The additional data elements needed for this are in LOCUS.	The CAS budget office needs a report extracted from FIS-PT that would allow them to do their budget projections effectively each term.	Academic & Faculty Support	XSmall	TBD	07/2006	TBD	Pending	Green - On Target, No Risk	Provost's Office
102	700	B		Directly update LOCUS and Blackboard with Rambler Bucks requests	Enhancements to the Rambler Bucks charge authorization system. Currently, requests are collected on the web form and then entered manually in PeopleSoft and Blackboard. The new functionality requested would provided automated processes. Primary request is to post amount of Rambler Bucks requested by student to their account in PeopleSoft. Secondary request is to load Rambler Bucks amount into the Blackboard Transaction system. Requested delivery date - December 15, 2007	Reduce the need for Bursar staff to manually post amounts to the students account in PeopleSoft and CBORD	Administrative Initiatives	Small	TBD	01/2009	TBD	Pending	Green - On Target, No Risk	Campus Card Office
103	963	B		Website for Council of Regents similar to BOT site	Create a website for the Council of Regents that is very similar to the BOT website.	Create a website for the Council of Regents that is very similar to the BOT website.	Continuous Service Development	Small	TBD	10/2010	TBD	Pending	Green - On Target, No Risk	Office of The President

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104	2024	B	11-Enterprise Content Management	ECM - SSOM Academic Center for Excellence (Phase 1)	This project will be completed for SSOM Academic Center for Excellence (formerly the Department of Teaching & Learning). The primary focus will be to provide a central repository for the storage and retrieval of medical student advising information. Additionally, this implementation will increase the efficiency of their tutoring program through the use of e-forms within DocFinity.	The team has identified several ways which DocFinity will improve the ACE's ability to advise and assist students more efficiently: - Student documents will be easily searchable and retrievable by ACE's users, thus reducing the amount of time spent locating and distributing documents. - All pertinent information for a given student will be stored in a single location, this will help to streamline the advising process and allow more efficient sharing of student information among ACE's advisors. - ACE will further improve their advising and tutoring programs through the use of eForms, which will standardize their online forms, and allow them to capture important advising metadata.	Continuous Service Development	Large	Q1	11/2013	07/2014	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Educational Affairs, SSOM
105	2121	B	11-Enterprise Content Management	ECM - Academic Council	Academic Council serves as an advisory body to the Dean of CAS in matters of curriculum changes, instruction, and admissions policies. Academic Council has requested that ITS implement a solution that will help automate the process through which faculty and program chairs/directors submit proposals to make curriculum changes. Requested improvements to their existing process include an eForm, workflow capability for review/approvals, versioning and a means to capture comments, and a central repository for current and archived submissions.	Curriculum change submissions to Academic Council are currently submitted via email as Word Documents. Under the current process, there is no ability to designate required fields on the forms, or ensure that all required supplemental documentation has been included, or that necessary approvals have been obtained. DocFinity will streamline the submissions process by improving the quality and completeness of the forms being submitted, as well as providing a workflow for the collaboration and review/approval process (currently done haphazardly via email).	Continuous Service Development	Large	TBD	06/2014	TBD	Pending	Green - On Target, No Risk	College of A&S - LSC
106	1873	B	11-Enterprise Content Management	ECM Implementation - General Counsel	General Counsel would like to implement DocFinity.	DocFinity would improve efficiency for General Counsel.	Administrative Initiatives	Medium	TBD	03/2013	TBD	New	Green - On Target, No Risk	General Counsel
107	1874	B	11-Enterprise Content Management	ECM Implementation - AP Phase 2	Accounts Payable would like to add to their existing use of DocFinity by adding doc types, workflows, and integrating with other departments. They are also interested in web forms to improve business processes.	AP would like to continue the improvements in their business processes that they've gained with DocFinity.	Administrative Initiatives	Large	TBD	02/2013	TBD	New	Green - On Target, No Risk	Accounts Payable
108	1875	B	11-Enterprise Content Management	ECM Implementation - HR Phase 3	Human Resources would like to implement eForms from DocFinity.	Using DocFinity forms would greatly reduce the paper-intensive processes in HR.	Administrative Initiatives	Large	TBD	03/2013	TBD	New	Green - On Target, No Risk	Human Resources
109	1876	B	11-Enterprise Content Management	ECM Implementation - SSOM R&R - Phase 2	SSOM R&R would like to add new documents to student files. They are aslo interested in workflows to streamline their service request processes.	Increasing use of DocFinity would greatly help the efficiency in the SSOM R&R area.	Administrative Initiatives	Medium	TBD	03/2013	TBD	New	Green - On Target, No Risk	Student Affairs - Reg & Rec (
110	2092	B	11-Enterprise Content Management	ECM - School of Nursing (Phase 1)	This project will be completed for the School of Nursing. The primary focus will be to provide a central repository for the storage and retrieval of nursing student files.	The team has identified several ways which DocFinity will improve the School of Nursing's ability to advise and assist students more efficiently: - Student documents will be easily searchable and retrievable by the School of Nursing's users, thus reducing the amount of time spent locating and distributing documents. - All pertinent information for a given student will be stored in a single location, this will help to streamline the advising process and allow more efficient sharing of student information among SON employees. - SON has limited administrative resources and no student workers, streamlining their scanning and indexing will reduce the backlog of paperwork that is accumulating in their office.	Continuous Service Development	Large	Q1	04/2014	07/2014	On Hold	Green - On Target, No Risk	School of Nursing

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111	1887	B	11-Enterprise Content Management	ECM - Implementation for Archives - Phase 2	ECM, Phase 2 - Implementation for Archives consisting of University Archives and Womens Studies. This project will consist of the efforts to define and establish a DocFinity configuration to support the storage and retrieval of Archival information. Contents consist of documents, video and audio. Additional document types that have been identified will be added.	ECM development effort for the Archivist. This project effort will address their immediate needs for storage and retrieval of University Archives. Collections continue to grow and storage availability on their shared drives is a significant issue. This project will capture and store documents, videos and audio files. For Phase 2 of this project, additional document types have been identified and will be added as the online collection continues to grow.	Continuous Service Development	Medium	Q1	02/2013	08/2014	On Hold	Green - On Target, No Risk	Archives - University
112	1946	B	11-Enterprise Content Management	HR ECM - Workers Classification	This project will be another part of the ECM HR efforts. This project will focus on the document types that pertain to the workers classification at LUC and the main scope of the project will be to design a system that allows these documents to be routed and shared within DocFinity. These documents are transmitted across various departments for approval. The two main departments include: AP and HR.	The main reason the team has incorporated the workers classification project into the ECM HR series is in order to reduce the misplacing of files/documents that are shared and routed across departments for approval. This then creates additional work for the initial department to either: resend the document or they might have to potentially have the person refill the document and submit it. Additionally, when this occurs it prolongs that amount of time a person is waiting for payment. By incorporating the worker classification into DocFinity and through the use of workflows, the team will eliminate misplacing the files, reduce the amount replicating work and provide payment to people quicker.	Continuous Service Development	Large	Q1	04/2013	09/2014	On Hold	Green - On Target, No Risk	Human Resources:Office of VP
113	1858	B	11-Enterprise Content Management	Office of Bursar - ECM Implementation - Phase 4	Bursar - Phase 4. This project will implement ECM functionality with regards to backscanning efforts for the Bursar teams archived files.	This will be the fourth and final Bursar project focusing on adding backscanning items into DocFinity. Currently, the Bursar team has CD's (2x a year) archived for their current files. This will save money annually as well as integrate their existing documentation and previous documentation in one central repository with common retrieval access.	Continuous Service Development	Medium	Q2	05/2013	10/2014	On Hold	Green - On Target, No Risk	Office of The Bursar
114	1857	B	11-Enterprise Content Management	Office of Bursar - ECM Implementation - Phase 3	Bursar - Phase 3. This project will implement ECM functionality and workflow enhancements around process improvement and flows for various departments reviewing, processing, sending or receiving the Bursar teams documents.	This will be the third Bursar project focusing on developing workflows to integrate with other departments. By outlining the various processes used by the Bursar team when partnering with other departments, work queue's can be established for routing of work.	Continuous Service Development	Large	Q2	02/2013	12/2014	On Hold	Green - On Target, No Risk	Office of The Bursar
115	1429	B	11-Enterprise Content Management	Electronic check request form	Accounts Payable is in need of a means to collect check request forms for their upcoming ECM DocFinity implementation. The goal of this request is to implement a web form with a similar architecture to the UGrad and Grad applications to replace the current Formata Check Req form which does not meet the business requirements designated by Accounts Payable going forward. The data and electronic attachments gathered by this web form would then be used by the DocFinity imaging system.	Standardizing the submission of Purchase Orders in a digital interface will allow the recording of each check requisition and purchase order at the time it is initiated. This will facilitate tracking the purchase order throughout its processing and will allow the purchase order to be correlated to other documents in DocFinity. This integration of documents will allow for faster processing of purchase orders and reduce the workload of the Account Payable section.	Continuous Service Development	Small	TBD	12/2010	TBD	On Hold	Green - On Target, No Risk	Accounts Payable
116	1677	B	11-Enterprise Content Management	ECM - Implementations for Schools, Colleges & Departments	ECM - This project will capture the activities associated with ECM implementations in several schools, colleges or departments. Registration and Records is working with the schools to identify opportunities to remove paper files. If the information is not available through LOCUS, then DocFinity is an option to "digitize" the students file. This will be an ongoing effort.	Removing paper files and / or digitize paper files has several benefits which this project will achieve as more and more departments are converted to Docfinity. Some of those benefits include: (1) Increase security of student information; (2) Enhance utilization of the Student Information System (LOCUS); (3) Freeing-up office space currently being used to store paper documents; and (4) enhanced ability to share student files through-out the University.	Continuous Service Development	Small	TBD	11/2011	TBD	On Hold	Green - On Target, No Risk	Provost's Office
117	1356	B	11-Enterprise Content Management	ECM - Health Law	ECM - Health Law. This project will consists of the tasks and activities associated with the implementation of DocFinity within the Institute for Health Law. They will primarily by archiving old case files (back scanning)and then scan Faculty and Student files.	This project enables Health Law to premanently store and archive old case files, thereby freeing up current storage space. Imaging Student files improves access to files and speeds up the processing. Imaging Faculty files improves the access and security of this information.	Continuous Service Development	Small	TBD	06/2011	TBD	Pending	Green - On Target, No Risk	School of Law:Inst Health Law
118	1478	B	11-Enterprise Content Management	ECM AP: Vendor Statements	ECM AP This project will consist of integrating the Accounts Payable vendor statements into DocFinity.	This project will consist of integrating the Accounts Payable vendor statements into DocFinity providing opportunities for additional processes improvements and efficiencies thru increased automation.	Continuous Service Development	Medium	TBD	03/2011	TBD	Pending	Green - On Target, No Risk	Accounts Payable

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119	1744	B	12-Online Applications	Wiki Upgrade	The Loyola wiki (wiki.luc.edu) software needs an upgrade from version 3.4.6 to 4.2. Production wiki resides on Medea server, development wiki resides on Bast server. Plan is to upgrade on the development server (Bast), test, then upgrade to the production server (Medea).	Upgrade the Loyola wiki (wiki.luc.edu) from version 3.4.6 to 4.2.	Continuous Service Development	XLarge	Q1	04/2012	07/2014	In Progress	Green - On Target, No Risk	Information Services
120	1959	B	12-Online Applications	Prehealth Database Applications	To provide the Pre-Health Professions/Advising office with the ability to accept applications for the programs offered in an online format as a means of establishing and maintaining a database record of the students serviced through the office while as a student and once they have graduated. Prehealth Director is Jim Johnson, Office Coordinator is Robbie Anderson.	Providing online forms to replace paper forms for various Pre-Health programs will increase the efficiency, usability, and convenience of the process for both the student applicants and administrators who process the requests.	Continuous Service Development	Medium	Q1	08/2013	09/2014	In Progress	Green - On Target, No Risk	Prehealth-Prelaw Advising
121	2048	B	12-Online Applications	On-Demand Technology & Skills Training Pilot	Conduct an eight (8) month pilot of the Atomic Learning Online Training System. This pilot will assess if the Atomic Learning Solution can provide an effective tool for Loyola students, faculty, and staff to access and use online training from a number of different technologies. Additionally, assessment will include if this solution can act as a repository for some our our "home grown" training offerrings.	Atomic Learning provides a flexible learning environment that makes it easy for students, faculty, and staff to learn new technology tools and develop critical skills. ITS currently provides instructor led workshops to offer technology training for technologies such as Microsoft and Adobe tools. We conduct about 12 of these workshops each year. We receive regular requests for additional training at different times based on client need rather than our schedule. Requestors often ask for online and self-paced instruction. Atomic Learning offers a solution to this demand and provides a cost-effective solution for on-demand technology training and support. This service opens "anytime, anywhere" access to a wide range of technologies and helps Loyola students, faculty, and staff an opportunity to expand their technology skills.	Continuous Service Development	Medium	Q1	12/2013	07/2014	In Progress	Green - On Target, No Risk	Information Services
122	2008	B	12-Online Applications	Study Abroad web site search, update from database, and evaluations module	1) Create program search tool for www.luc.edu/studyabroad. Search tool should be database driven using existing tables from the OIP Admin Center in LOCUS. 2)Utilize database to create web pages for each program that will dynamically update as information is changed in OIP Admin Center. Database will pull in additional information, to be provided, regarding program costs, GPA requirements, general information, and terms available. 3)Create module for website to pull information from student program evaluations/ratings. Note: Requested completion date for the search tool and datasbase driven web pages is 8/31/14. Completion date for Evaluations module is in PSS 2007.	Study Abroad web site (www.luc.edu/studyabroad) is the entry point for most students considering a study abroad experience. OIP has proposed various integration points between this site and the LOCUS OIP Center developed to process applicants for any of the OIP programs. The goal is enhancing information for the student (and their parents) who is interested in studying abroad while at Loyola. It will also serve the interests of visiting students to JFRC, Beijing and Viet Nam centers.	Student Technology Support	Large	Q1	12/2013	08/2014	New	Green - On Target, No Risk	International Programs & Serv
123	2007	B	12-Online Applications	Build Survey for Study Abroad students	Build student survey in the OIP Admin Center. (Survey would be accessible to students in their online application after their status is switched to completed) Results of individual surveys should be visible in the OIP Admin Center. Aggregate results should be exportable, at least in raw from, to an Excel file as needed.	Office of International Programs would like to have participating students assess their experience of studying abroad. OIP is proposing an assessment that is integrated with Online Application (for Study Abroad applicants) and the OIP Center used to process and track applicants through their study abroad semester(s).	Administrative Initiatives	Medium	Q1	12/2013	09/2014	New	Green - On Target, No Risk	International Programs & Serv
124	1831	B	14-DW/BI Projects	KPI Requirments Gathering	To understand the data needed to populate the Data Warehouse to support the Key Undergraduate Performance Indicators supplied by the Ofice of Institutional Research. Then populate the DW with the data and build BI tools to provide appropriate users KPIs relevant to their work.	To understand the data needed to populate the Data Warehouse to support the Key Undergraduate Performance Indicators supplied by the Ofice of Institutional Research. Then populate the DW with the data and build BI tools to provide appropriate users KPIs relevant to their work.	Administrative Initiatives	Medium	TBD	10/2012	TBD	On Hold	Green - On Target, No Risk	Information Services
125	2045	B	15-Loyola Mobile Projects	Implement additional Locus functionality in HighPoint Mobile	Implement additional Locus functionality in HighPoint Mobile	The initial rollout of the HighPoint Mobile application which provides mobile functionality of Student Data included a sub set of available capabilities. This project is to assess the additional capabilities for consideration for implementation.	Continuous Service Development	Small	TBD	12/2013	TBD	New	Green - On Target, No Risk	Information Services

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126	1954	B	16-LUHS/LUC/HSD Technology Program	Create an XML output from LOCUS of offered courses	Create an automated way to deliver data on courses in XML format. The resulting file will be used as direct input to appropriate web pages created by University Marketing.	This web service will provide a single source of truth for the public display of courses on college and school pages. Currently individual content coordinators are responsible for keeping their listing of courses up to date. This process allows for out of date content in many different formats. As the source of truth for this information resides in LOCUS, it would make sense for this content to be pulled from there.	Academic & Faculty Support	Small	Q1	06/2013	09/2014	In Progress	Green - On Target, No Risk	University Marketing and Comm
127	1757	B	16-LUHS/LUC/HSD Technology Program	HSD: Phone System Unbundling Strategy	Begin to identify alternatives, including costs, pros/cons, for phone system support for HSD in Maywood	As part of the LUHS/LUC/HSD shared services unbundling, this evaluation will identify options, costs and long term phone system support for HSD in Maywood.	Infrastructure	Medium	TBD	09/2012	TBD	Pending	Green - On Target, No Risk	Information Systems and Op Mg
128	2123	B	3-LOCUS Enhancements	Reports for Student Planner	Reports for Student Planner - This project is to create the three reports which are current run adhoc on a weekly basis. These reports should be available via the LOCUS application for any academic group that participates in use of the planner for students.	LOCUS Student Planner is being used as a collaborative tool with Students and Grad Program Directors. This project provides multiple reports for the Graduate program directors to run so they can see which students are missing planner entries, which students have a planner populated, and a count of classes within a student planner.	Academic & Faculty Support	Small	Q1	05/2014	08/2014	In Progress	Green - On Target, No Risk	Nursing: Graduate Programs
129	2097	B	3-LOCUS Enhancements	IDEA Course Extract Enhancements	IDEA - Additional updates requested for the extract and the online course selection pages which are used to setup groups and enable department designees to select/deselect their courses. High level requirements include: 1.) Replacing special characters in the name field 2.) Updating the HIST group to include ASIA course 3.) Parsing UCLR subject courses between three different groups (MDLG, CLST, ENGL) will require an app engine change for the short term solution and adding the option to create groups by section number (long term solution) 4.) Create new active group of STJO for courses schedule in STJS campus 5.) Create XML output to eliminate conversion step by assessment coordinators.	Information from LOCUS is required for IDEA Course Evaluations in the form of classes, instructors and students. Each academic unit will control the processes needed to complete Course Evaluations. This project will refine the necessary data extracts from LOCUS for academic units. Scheduling of Course Evaluations for Summer, 2014 will require these changes.	Academic & Faculty Support	Medium	Q1	04/2014	09/2014	In Progress	Green - On Target, No Risk	Faculty Center for Ignatian P
130	1834	B	3-LOCUS Enhancements	Math Placement Assessment Platform Update	Design and implement improvements in Math Placement Assessment platform and processes. (replaces PSS 1653). Provosts Office and Math Department would like to consider use of WeBWorK, open-source math testing/homework software, in conjunction with Loyolas Math Placement Assessment for newly admitted Undergraduate students. Develop the administrative processes to support test eligibility, communications with students, and handling of test results. Test should be accessible with students UVID/password (i.e. LDAP Authenticated) using any current web browser. Assignment of eligibility should be as flexible as possible, such that students in majors/minors which do not require Math beyond MATH 100 are not required to take the test (but would be required, if they were to change majors/minors). Administrative decisions about re-takes would also be incorporated - currently available at student expense within 24 hours of original test.	Math Placement Assessment is currently required for all deposited admitted Undergraduate students, with some exceptions based on ACT/SAT/AP test scores or previous college course work. The Provost's Office and Math department are requesting updates to the current platform (a third-party hosted solution) to allow more control over updates to the test and administrative processes around the test.	Administrative Initiatives	Medium	Q4	01/2013	05/2015	In Progress	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Office of First Year Experien

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131	1721	B	3-LOCUS Enhancements	Academic Advisor Assignment, version 2.0	Original request PSS 1287 created advisor assignment process "geared towards" the entire university. It was like a big truck - we found we needed a sportscar. Advisor Assignment 2.0 ‼ we need to create a smaller more nimble process. Advisor assignment in Loyola is largely decentralized and not synchronized. Individual schools need the capability to ID their own cohorts and the flexibility to creatively assign advisors on demand. Planned approach: Pop select, App engine & Component Interface 6/28/2012- Widen scope to include anticipated changes for existing Advisor Assignment process	Enhance Undergraduate Advisor Assignment batch process to allow independent processes by program (e.g. - UCAS). Current process must be run for all programs.	Academic & Faculty Support	Medium	TBD	08/2012	TBD	In Progress	Green - On Target, No Risk	ACADEMIC ADVISING - CAS
132	1633	B	3-LOCUS Enhancements	Extended Drop Exclusions for Students	After the last day for add/drop (in the Fall and Spring), certain populations of full-time Undergraduate students are not allowed to drop any classes via Self-Service (e.g. - Athletes, Probation, UGRD Nursing, etc). They must seek assistance from their advisor. This project is to automate the extended drop exclusion process, currently performed manually, for students. This process updates the student's minimum hours to equal their current enrolled hours for the term. This has the effect of not allowing a class to be dropped, unless the appropriate override is provided.	Selected populations of full-time Undergraduate students are not permitted to drop classes via self-service after the last day of Late Add/Change in the Fall and Spring. This process will automate the semi-manual updates completed each semester after the start of school.	Administrative Initiatives	Small	TBD	09/2011	TBD	New	Green - On Target, No Risk	Registration & Records
133	1749	B	3-LOCUS Enhancements	Parking Application - Resident Students	Develop Resident Student Parking Application (currently a Cold Fusion application) within LOCUS, similar to Commuter Parking Application (deployed for Spring, 2011).	Student parking application for Commuter students was successfully integrated within LOCUS in Spring, 2011. Parking Office would like to duplicate this integration for Resident students. The advantages have proven to be improved convenience for student (using LOCUS Portal) and more timely and accurate billing after permit is distributed. A related project is PSS 1678 - Parking Enforcement and Permit Management.	Administrative Initiatives	Medium	TBD	05/2012	TBD	New	Green - On Target, No Risk	Parking
134	1951	B	3-LOCUS Enhancements	SSOM automate new academic year	Update of term activation levels and session for SSOM students.	The Office of Registration and Records annually runs a batch process to add term activations (fall and spring) for the Stritch School of Medicine. Once in LOCUS, manual intervention is required to update the program level and term session field as graded coursework is not maintained in the LOCUS system. This request automates this manual intervention.	Administrative Initiatives	Small	TBD	06/2013	TBD	New	Green - On Target, No Risk	Registration & Records
135	1952	B	3-LOCUS Enhancements	Registration Hold Outreach	To assist the university in outreaching to students with registration holds on their accounts, we are interested in developing a way to automate tailored communications to students to inform them about their hold, and the steps that they would need to take to address this hold. (Note - no Requestor Priority specified).	Automate communications with students who have Registration Holds. This request is specifying a centralized method to manage communications with students for holds. Currently, some departments manage outreach communications with students for the Holds which they have placed.	Administrative Initiatives	Medium	TBD	06/2013	TBD	New	Green - On Target, No Risk	Office of First Year Experien
136	1337	B	3-LOCUS Enhancements	FA03 - Select/Deselect of Packaging	Financial Aid GAP solution FA03 was originally created to support Loyola's 2-step award letter (first estimate, then final) process by flipping flags at the appropriate times. It has since evolved into a "traffic cop" or "gatekeeper" which determines the correct current status for student processing, based on meeting defined conditions.	A custom batch program is used to select/deselect students for Financial Aid packaging. The current program has multiple complex criteria which have become difficult to know why particular students are selected/de-selected. Current request is to streamline the process and implement new criteria.	Administrative Initiatives	Medium	TBD	09/2010	TBD	On Hold	Green - On Target, No Risk	Financial Assistance
137	1533	B	3-LOCUS Enhancements	FA Batch Process ScoreCard	FA Batch Process ScoreCard. OSFA needs a quick & easy way to find out why a student was not packaged - this is usually because a custom process found an error or exception condition. The plan is to imbed code in various customizations that write to a table during logical "forks" in processing. The integrated results can then be queried or viewed online.	A significant milestone in the Financial Aid process is the offer of a package of aid to the students. As students and parents submit new or revised information, the package may or may not change. An important customer service component requires quick and easy access by OSFA staff to know where the student is at in the process. This customization will offer significant improvements in accessing the status of the students financial aid packaging process.	Continuous Service Development	Medium	TBD	TBD	TBD	On Hold	Green - On Target, No Risk	Financial Assistance

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138	1829	B	3-LOCUS Enhancements	Update the Make a Payment portal to feed in an iPlan installment amount	For students identified as having an open/active iPlan account (FLA or FLT service indicators), we would like the make a payment portal to feed in the users iPlan installment amount rather than the student account balance as it currently	In order to alleviate confusion from students and parents, Make A Payment should display the iplan installment amount due, rather than the student account balance due - for students with an active iplan.	Administrative Initiatives	Small	Q1	10/2012	09/2014	Pending	Green - On Target, No Risk	Office of The Bursar
139	2020	B	3-LOCUS Enhancements	iPlan - Detailed Historical Access for Closed Reconciliations	Twice a year, Office of the Bursar reconciles ~3,500 installment plans (iPlan). This process ensures what a family budgeted as part of their iplan, matches the charges and credits on their student account. If discrepancies exist, student and payer are notified and are provided a detailed review of their iPlan vs. Student Account. However, once the student takes action on the recon, the details review go away. Often the student will click yes and the parent calls asking why their plan increased. Without the details page to review, it takes the Bursar staff additional time to review the account to determine the increase. Create means to store recon details page once student agrees to recon adjustment. The recon details page provides an itemized breakdown of the iPlan vs student account. While we understand charges and aid may have changed since recon was completed, being able to see the original recon details will help the Bursar staff in working with families on identifying any discrepancies.	Loyola has seen about a 20% increase in iPlan accounts from 2012-2013 and the importance of establishing accurate budgets and installment amounts is extremely important to the success and credibility of the iPlan. With roughly $62 million budgeted with the iPlan, the reconciliation process must be as smooth as possible in both the Fall and Spring term. Being able to store the reconciliation details information will enhance our ability to better serve our students and their families.	Continuous Service Development	Medium	Q2	01/2014	12/2014	Pending	Green - On Target, No Risk	Office of The Bursar
140	263	B	3-LOCUS Enhancements	Special Handling for Deposits - continuing students	Special Handling for Deposits & Prepayments - develop a way of posting deposits/prepayments to student accounts in such a way that they are held in "suspense" for the relevant future term, and NOT applied to charges for any prior terms. Ideally, do not reduce the account balance when posted, but wait until the future term has started. See Anna Tsoung's summer '05 consulting rpt. for ideas.	Long standing request for Special Handling for Deposits & Prepayments - request calls for "posting" payments and deposits, but without reducing balance until the start of the appropriate future term. Eases the burden of accounting for future payments.	Continuous Service Development	Large	TBD	08/2010	TBD	Pending	Green - On Target, No Risk	Finance-Office of VP-CFO
141	478	B	3-LOCUS Enhancements	Classes with variable credit hours	LOCUS Enhancements: - Modification to registration for variable credit hours	Provide the ability to adjust the default hours in a variable credit hour class. Currently the system defaults to the minimum hours resulting in incorrect enrollments.	Academic & Faculty Support	Medium	TBD	06/2011	TBD	Pending	Green - On Target, No Risk	Registration & Records
142	479	B	3-LOCUS Enhancements	Graduate Repeat Rules	LOCUS Enhancements: - Review Graduate Repeat Rules, GPA Calc CS 9.0 didn't negate this request.	Insure that graduate students earn proper credit and grades for repeated classes by reviewing the repeat rules and implement changes as necessary.	Academic & Faculty Support	Medium	TBD	07/2011	TBD	Pending	Green - On Target, No Risk	Registration & Records
143	481	B	3-LOCUS Enhancements	Thesis and Dissertation Committees in LOCUS	LOCUS Enhancements: - Thesis and Dissertation Committees have titles working great and a place for the director, but committees are kept in a separate database. Can we use the advisors screens to keep records of whole committees and changes?	Incorporate Thesis and Dissertation Committee info in the advisor screens to eliminate the need for a separate database.	Academic & Faculty Support	Medium	TBD	07/2011	TBD	Pending	Green - On Target, No Risk	Registration & Records
144	1224	B	3-LOCUS Enhancements	FA/payment reversal detail accessible via student self-service	Whenever financial aid or payment reversal is added or removed from a student's account it should be displayed on the account summary This is a constant source of frustration for students and staff when attempting to determine the transactions on an account. Currently a student can not view when an award has been altered. For example if it is determined a grant should be reduced from $2,000 to $1,000 only the new amount $1,000 is reflected and a balance of $1,000 is created. The only way for the student to find out what happened is by calling the Financial Aid or Bursar Office. The staff view the account summary drill down on Account Details, then Item Details and hopefully find the correct term or terms. A classic example of this issue is Joyce Hwang 00001003832 who had her Fall 2007 Stafford Loan adjusted on 12/29/2010. Hunting down charges from two years ago is time consuming and frustrating for all involved. The adjustments are necessary but need to be clearly reflected to the student.	Self-service Account Summary for students provides an easy to understand account snapshot of current student account - payments, financial aid, and charges. However, the ability to see additional details has been shielded from student. Ideally, easy to understand transaction details - accessible from the summary account - would eliminate questions and confusion on the part of the student.	Student Technology Support	Medium	TBD	07/2011	TBD	Pending	Green - On Target, No Risk	Office of The Bursar

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145	1276	B	3-LOCUS Enhancements	Contact log in LOCUS for Bursar staff	We would like a means to document, track and route contacts with students to help facilitate customer service and improve efficiencies. Student account advisors in particular could use this as a means to route phone calls, e-mails and other correspondences to appropriate referrals. This would enable to them to verify if a proper follow-up was made and the student's question addressed.	Contact Log is a Loyola customization of LOCUS for Financial Aid. Other University departments are interested in adapting this type of customization. Appropriate sharing of contact logs between departments is a major design consideration.	Administrative Initiatives	Medium	TBD	11/2011	TBD	Pending	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Office of The Bursar
146	1852	B	3-LOCUS Enhancements	Recent Activity Since Previous Statement	Add a RECENT ACTIVITY SINCE PREVIOUS STATEMENT Tab/or Link/ or Page on the Student e-Bill History page that shows all activity/transactions that have happened since the last bill was generated. This must include any Financial Aid reversals, Payment Reversals and Charge Reversals. Also, add a link on the Make A Payment page, Step 1. Specify Payment Amount that can bring the student directly to this new RECENT ACTIVITY tab/page and back again.	Students, parents and other interested third parties need a clear concise means to tie their last Billed amount to their Current balance. The eBill is repeatedly described as a snap shot in time "just like a credit card statement" in our literature, web-pages and Orientation presentations. We have not yet delivered on that full promise by providing students and parents with a means to review changes made to their balance since the last bill was generated.	Continuous Service Development	Medium	TBD	01/2013	TBD	Pending	Green - On Target, No Risk	Office of The Bursar
147	1902	B	3-LOCUS Enhancements	Improve Early Alert information for Advisors and Faculty	Currently, Academic Advisors enter Early Alert notifications into LOCUS Comments (as an AANOTE). Faculty members also wish to add notes regarding the students Early Alert status, which usually requires manual entry by Advisors from emails. Requesting a system which would automate this process, using AANOTE or some other accessible data store within LOCUS. Ideally, the Instructor should also have access to read and comment on student performance. (Note: This is ITS interpretation of the Systems Service Request).	The Early Alert process for Undergraduates has captured about 2500-3000 mid-term grades of C- or lower before the ninth week of each regular semester. These grades are submitted by participating faculty and the student is automatically notified of their lower performance. Academic Advising would like have easy access to the students' early alerts in order to followup as appropriate with the student and instructor. The ultimate goal is improved student performance.	Academic & Faculty Support	Medium	TBD	08/2013	TBD	Pending	Green - On Target, No Risk	Sullivan Center for Student S
148	1509	B	4-Construction Projects	Provide Technology for the New Retreat and Ecology Campus	Coordinate the development and installation of technology for six electronic classrooms, two computer labs, and one multi-purpose room. PLEASE NOTE: This project also covers on-going maintenance and general campus support. There is a quote in the works to upgrade the Food Lab to an electronic space as of 11/22/13.	This project benefits the university by providing Biology and other academic departments access to learning spaces with built-in presentation technology at LUREC.	Academic & Faculty Support	Medium	Q2	01/2011	12/2014	In Progress	Green - On Target, No Risk	Provost's Office
149	2037	B	5-Security Projects	PII Scanning for MAC	Implementation of the existing Personally Identifiable Information on Apple-based computers managed by the University per the Universitys PII Policies. This includes the deployment of technologies to scan, identify and remediate PII found on both desktop and laptop based Apple computers running OsX.	Continued reduction of the overall risk to the university regarding the exposure of personally identifiable information (PII).	Administrative Initiatives	Medium	Q1	01/2014	07/2014	New	Green - On Target, No Risk	Information Services
150	2034	B	5-Security Projects	Password Management System	Replace the password management system with a product that is more aligned with self-service and anytime, anywhere access. A robust password management system has the potential to eliminate over 800 help desk calls per year.	Replacement of the password management solution would eliminate over 800 help desk calls and empower end users to be able to change their own password, even if they have forgotten their old one.	Continuous Service Development	Small	Q1	03/2014	09/2014	New	Green - On Target, No Risk	Information Services
151	2035	B	5-Security Projects	NAP Process Improvement	The current NAP system is cumbersome and requires an excessive amount of staff time for the verification of valid NAP requests and for the semi-annual expiration/renewal process. The addition of automated controls and a workflow system for electronic verification would reduce staff time and effort.	Improve/streamline the NAP system.	Continuous Service Development	Small	Q1	01/2014	09/2014	New	Green - On Target, No Risk	Information Services
152	2036	B	5-Security Projects	Data Loss/Leakage Protection	Deploy a solution, either host-based or network-based to prevent the transfer of PII from internal university systems to insecure (cloud) systems.	Protect the university from the inadvertent or intentional release of PII	Administrative Initiatives	Small	Q1	03/2014	09/2014	New	Green - On Target, No Risk	Information Services
153	1862	B	5-Security Projects	Network Access Control Replacement	Replacement of Bradford for LSC, WTC and HSD. Solution will be validated upon completion of a TAC.	Replacement of Bradford for LSC, WTC and HSD. Solution is likely Interasys but will be validated upon completion of a TAC	Infrastructure	Medium	TBD	01/2014	TBD	New	Green - On Target, No Risk	Info Services: Office of VP

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154	1861	B	5-Security Projects	VPN Replacement	The current VPN solution from Firepass is quickly becoming outdated. It also requires users to download certificates to their PCs which has become increasingly troublesome from a user perspective and an ongoing support issue for ITS. A replacement solution will provide an improved user experience and include the use of software tokens instead of certificates for secure authentication. The use of software tokens will make the VPN use and upkeep much simpler while maintaining secure 2-factor authentication (token + password). Future maintenance (operating cost) of $31K is offset by $13K of maintenance already budgeted for existing solution, leaving $18K in additional funding required.	The current VPN solution from Firepass is quickly becoming outdated. It also requires users to download certificates to their PC's which has become increasingly troublesome from a user perspective and an ongoing support issue for ITS. A replacement solution will provide an improved user experience and include the use of software tokens instead of certificates for secure authentication. The use of software tokens will make the VPN use and upkeep much simpler while maintaining secure 2-factor authentication (token + password). Future maintenance (operating cost) of $31K is offset by $13K of maintenance already budgeted for existing solution, leaving $18K in additional funding required.	Infrastructure	Large	Q1	08/2013	08/2014	In Progress	Green - On Target, No Risk	Info Services: Office of VP
155	1580	B	5-Security Projects	Implementation of Advance Security Option for 11G	This is a two phase project that will test and implement new and existing functions of Advance Security Option (ASO). This project will start with the implementation of ASO for 10G development/test databases. The following are features that will be implemented in the 10G environment: Backup and export encryption Network encryption The second phase will be to implement the ASO features on all 11G databases. These functions include: TDE (transparent data encrypting) at all levels Network encryption Backup and export encryption (data at rest on physical storage and in backups).	This will provide addtional security of data on databases, tapes and drives. Also it provide new fuctionality to encrypt the data that travels through the network.	Continuous Service Development	Large	Q1	06/2011	09/2014	In Progress	Green - On Target, No Risk	Information Services
156	2011	B	6-Housing / Scheduling Projects	Meal Plan Exemption Form	Residence Life would like to have a "Meal Plan Exemption" form developed, similar to the "Housing Exemption & Release" form. Requested go-live by June 1, 2014.	Create a "Meal Plan Exemption" form to allow students to opt out of residence life meal plans.	Student Technology Support	Small	Q1	02/2014	08/2014	In Progress	Green - On Target, No Risk	Residence Life
157	2050	B	7-BCDR/Failover	Acquire, install and test failover software for DNS	Acquire, install and test failover software for DNS	Risk exists for the University for the time to table failover of DNS in the current environment. This will impact access to many key systems, including teaching systems and the LUC website. Today, it will take up to 2 days for complete DNS failover. This project will automate failover from the LSC data center to the WTC data center	Infrastructure	Medium	Q2	12/2013	11/2014	In Progress	Green - On Target, No Risk	Information Services
158	2105	B	8-Advancement	AWA Upgrade - v9.8.2	AIS would like to do a small upgrade of their AWA system. The v9.8.2 is a patch with bug fixes. Per Stacey Hughes, there are no functionality or database changes.	This project will provide a small upgrade to Advancement's AWA system. The v9.8.2 is a patch with bug fixes.	Administrative Initiatives	Medium	TBD	07/2014	TBD	Pending	Green - On Target, No Risk	Advancement HSD
159	951	B	8-Advancement	Grad/Rome Merge Process	Perform a total re-examination of the grad and Rome merge processes to provide more accurate and timely information than is currently being loaded. This will enhance Advancement's ability to solicit this audience. The redesign is necessary to take advantages of updated capabilities in Advancement and in the Oracle database software. This will provide increase processing efficiency and provide for more accurate data loads with greater frequency. The project will require--but not be limited to--identifying and remapping existing data; identifying and mapping data not currently being captured; attempting to make the load less manual in nature; and increasing the frequency of the loads from quarterly to weekly. This project replaces PSS numbers 355 and 382.	Perform a total re-examination of the grad and Rome merge processes to provide more accurate and timely information than is currently being loaded. This will enhance Advancement's ability to solicit this audience. The redesign is necessary to take advantage of updated capabilities in BSR Advance and in the Oracle database software. This will provide increase processing efficiency and provide for more accurate data loads with greater frequency.	Administrative Initiatives	Medium	TBD	05/2009	TBD	On Hold	Green - On Target, No Risk	Development & Donor Services
160	1963	C		Provide server side scripting on main web servers	Provide server side scripting capability on Loyola's main web servers, which will allow UMC to provide improved formatting and delivery of dynamic content from various data sources. Based on TAC recommendations to the ARB, ColdFusion 10 will be implemented.	Additional coding tools will allow for improved formatting and delivery of dynamic content on Loyola's main web pages.	Continuous Service Development	Small	Q1	10/2012	08/2014	In Progress	Green - On Target, No Risk	Marketing & Communications
161	1541	C		iPlan - Improve creation of manual plans	Current process for creating a manual Payment Plan is cumbersome. Requesting modifications to allow more straightforward methods for Payment Plan Administrators to create a manual plan for students, avoiding communications with students which are not accurate or are confusing.	Current process for creating a manual Payment Plan is cumbersome. Requesting modifications to allow more straightforward methods for Payment Plan Administrators to create a manual plan for students, avoiding communications with students which are not accurate or are confusing.	Continuous Service Development	Medium	TBD	05/2011	TBD	New	Green - On Target, No Risk	Office of The Bursar

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162	994	C		Website for Midwest Modern Language Association	The Midwest Modern Language Association (M/MLA) at Loyola University Chicago has over 1,000 members, conducts an annual conference, publishes a bi-annual journal and provides a fellowship to PhD students. The M/MLA currently uses a Microsoft Access database to store its membership and conference registration information and excel spreadsheets to store information about its article submissions and fellowship recipients. The M/MLA is requesting that a new web-based application be created to track and produce reports about its membership, conference registrations, article submissions and fellowship recipients. This new web-based application would include a front-end for data entry, an Oracle database schema that would provide a repository for the data, and the use of WebFocus to generate reports.	Provide a robust web-based application for the Midwest Modern Language Association to use for storing membership and conference registration information. This would streamline their business processes and ease of use for users to submit data.	Continuous Service Development	Medium	TBD	07/2009	TBD	On Hold	Green - On Target, No Risk	Modern Languages
163	1671	C		Plan of Record Automation and PSS Data Enhancements	The purpose of this project is to help automate and visualize the current Plan of Record process, as well as build upon and aggregate the current PSS data- as well as store historical snapshots of PSS data. This project will remove the manual time consuming processes and automate them as much as possible into a data environment that is architected to be scalable, auditable, and historical. This project will also automate allow the POR to migrate from excel, onto web focus. Requirements: 1. Enhanced PSS Data Area (Automate POR extraction, manipulation, revision process) - Data architected tables in a star schema format (march) - ETL jobs with manual business logic mapped and validated (march) - Documentation of ETL jobs (march) - Error reports (dec) 2. Aggregation (Phase 2) (Automation of current pivot table aggregation) - Aggregate tables - ETL jobs to automate current aggregation process 3. Visualization - Dashboards and reports	The purpose of this project is to help automate and visualize the current Plan of Record process, as well as build upon and aggregate the current PSS data- as well as store historical snapshots of PSS data. This project will remove the manual time consuming processes and automate them as much as possible into a data environment that is architected to be scalable, auditable, and historical. This project will also automate allow the POR to migrate from excel, onto web focus.	Administrative Initiatives	Medium	TBD	11/2011	TBD	On Hold	Green - On Target, No Risk	Information Services
164	1291	C		Add Residential data to the PNC Registration Interface	Add residence hall information for students that reside on campus to the registration information that is passed to the Wellness Center's Point and Click system. This is required reporting for the Mental Health First Aid study that they are participating in. They would also like to use this for ongoing needs assessment and program evaluation.	Enhance interface from LOCUS to Wellness Center EMR system to include current Residence Hall information.	Administrative Initiatives	Small	TBD	03/2011	TBD	Pending	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Wellness Center
165	1292	C		Include Students' ID photographs in import to PNC	The Wellness Center's Point and Click system is populated from an import of registration data. If technically feasible, they are requesting that students' ID photographs also be included in this data. This would provide the ability to connect a name with a face and will improve work flow and customer service.	While Wellness Center staff does have access to LOCUS photos, ideal access to student photos would be within the Wellness Center's Electronic Medical Record application (Point N Click aka PNC).	Administrative Initiatives	Small	TBD	11/2010	TBD	Pending	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Wellness Center
166	1456	C		Student Development - Student Worker Application	Create an online application that processes apps for student worker positions. Derived from same request as PSS-1315.	Provide online functionality for paper-based student worker application. This would allow for paperless processing and streamlining of the student worker application process.	Student Technology Support	Medium	TBD	01/2011	TBD	Pending	Green - On Target, No Risk	Student Development - Office
167	1069	C	11-Enterprise Content Management	DocFinity to Locus Checklist Update	Establish business system integration between DocFinity and LOCUS for updating LOCUS checklists using information from indexing fields (user key values) in DocFinity when a document is received and indexed in DocFinity. MD 11/18/13 - This project has been on hold a long time. Will try to resume in Winter 2014.	For Financial Aid / Enrollment Operations, this feature would ensure accuracy of documents tracked in LOCUS. For Enrollment Operations / Registration & Records, this feature would allow Registration & Records to be automatically notified in LOCUS when academic transcripts are received for transfer credit evaluations purposes.	Continuous Service Development	Medium	Q4	09/2010	06/2015	On Hold	Green - On Target, No Risk	Information Services

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168	1357	C	11-Enterprise Content Management	ECM - Conference Services	ECM - Conference Services. This project will consists of the tasks and activities that support the DocFinity implementation for Conference Services	This project supports the efforts to enable Conference Services to provide easy access to information across multiple campus and to reduce the need to share paper documents.	Continuous Service Development	Small	TBD	07/2010	TBD	On Hold	Green - On Target, No Risk	Conference Services
169	1458	C	11-Enterprise Content Management	ECM - Advancement Phase II	ECM - This project will capture the tasks and activities associated with the implementation of additional ECM functionality within Advancement.	Advancement has a need to image paper doc and automate current process to improve operational efficiencies.	Continuous Service Development	Medium	TBD	08/2010	TBD	On Hold	Green - On Target, No Risk	Development & Donor Services
170	1667	C	11-Enterprise Content Management	ECM AP: Ricoh Pilot	ECM AP This project will analyze and assist with implementing a small Ricoh pilot for capturing procard documentation from the ITS departmental scanner/copier and saving the files to a shared drive -- for importing into DocFinity. The scope of this pilot is limited to ITS procard documentation, the ITS scanner/copier, and AP processing the documentation.	This project will analyze and assist with implementing a small Ricoh pilot for capturing procard documentation from the ITS departmental scanner/copier and saving the files to a shared drive -- for importing into DocFinity. The scope of this pilot is limited to ITS procard documentation, the ITS scanner/copier, and AP processing the documentation.	Continuous Service Development	Small	TBD	11/2011	TBD	On Hold	Green - On Target, No Risk	Accounts Payable
171	1196	C	11-Enterprise Content Management	ECM - Wellness Center Implementation	ECM - Wellness Center Implementation	Wellness Center has expressed a need to implement imaging for their business processes. The analysis and ECM implementation activities for DocFinity will be captured and tracked under this PSS #.	Continuous Service Development	Medium	TBD	06/2011	TBD	Pending	Green - On Target, No Risk	Wellness Center
172	1901	C	14-DW/BI Projects	Cohort Data Project	Create a mechanism to provide Cohort data to support analysis done within the Data Warehouse by IR, Financial Aid, Student Finance (Discount Rate and Net Tuition Revenue tracking and trending) and other operational areas.	Incorporating these Cohort data into the Data Warehouse will support the analysis of students from both the academic and financial viewpoints. A table is currently brought into the DW in advance of further automation of Cohort data. Allowing BI to be developed that will provide both tracking and trending data on our students' from matriculation through graduation/exit. Cohort data will initially support the implementation of Student Finance (Discount Rate), Financial Aid, and RETA modules of the DW/BI project.	Continuous Service Development	Medium	Q1	01/2013	08/2014	In Progress	Green - On Target, No Risk	Institutional Research
173	1759	C	16-LUHS/LUC/HSD Technology Program	Evaluation of single badging for HSD/LUC	Evaluation of an individual having a single badge issued from either card office (Maywood or LUC)and have it work on either campus.	This is for an evaluation to assess the possibility and benefits of being able to share badge information between Maywood and LSC to enable an individual to carry one badge.	Administrative Initiatives	Small	TBD	09/2012	TBD	On Hold	Green - On Target, No Risk	Provost HSD
174	1728	C	3-LOCUS Enhancements	Peoplesoft Test Framework	Develop procedures and standards for using the Peoplesoft Test Framework and other tools for automating the testing of LOCUS processes.	The PeopleSoft Test Framework offers the potential for automating many of the procedures now done to test Peoplesoft code. If this product does what it is advertised to do, it will ease the burden of testing that is needed for each Campus Solutions bundle update. With proper procedures in place it will also standardize the testing so it can be accomplished consistently from one bundle to another.	Continuous Service Development	Small	Q3	02/2012	01/2015	In Progress	Green - On Target, No Risk	Information Services
175	1813	C	3-LOCUS Enhancements	XML Transcripts	Complete customizations and implementation of Transcripts in XML format. This delivered format offers flexibility for layout and presentation. Customizations for Transcript Request (to allow for pickup) and security setup need to be included in implementation.	The official/unofficial transcripts are important University documents for students. Current transcripts have not been significantly altered for many years. The Oracle/PeopleSoft Campus Solutions does offer an XML Transcript which improves presentation flexibility (fonts and layouts) for this document. This project will include adapting all other supporting functions for the request and delivery of transcripts - including security.	Administrative Initiatives	Small	Q2	07/2012	12/2014	On Hold	Green - On Target, No Risk	Registration & Records
176	1957	C	3-LOCUS Enhancements	Investigate Locus to Outlook interface for schedules	This project is to capture the work to investigate the possibility of creating an interface from Locus to Outlook such that student and faculty could easily import their schedules from Locus into Outlook.	Outlook integrates well with phones and other mobile devices. It will be a benefit for students to easily import their schedules from Locus into Outlook. If a student has chosen to link their phone with Outlook then they will have their class schedule readily available at their fingertips.	Continuous Service Development	Medium	TBD	05/2013	TBD	On Hold	Green - On Target, No Risk	Information Services
177	1786	C	3-LOCUS Enhancements	OIP program clean-up.	The OIP project was constructed with Java components and PeopleSoft components. This was our first venture in closely coupling the two environments. We learned from this and now need to apply those lessons to the architecture of the system. Principally we need to: 1) Remove the nullable options from fields. 2) Standardize on Y and N for indicator fields. 3) Remove fields that are not being used.	Integrating LOCUS with in-house Web Development requires coordination of conventions and standards. This project will correct some practices used during early OIP development.	Continuous Service Development	Small	Q1	04/2014	07/2014	In Progress	Green - On Target, No Risk	Information Services

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178	1316	C	3-LOCUS Enhancements	LOCUS - SF customization - Item Type Summary by Term	Item Type Summary by Term - The debits and credits for the same Item type for each term make this screen had to read when one is only interested in a Summary the term's activity. We modified the Account Summary page to show the SF_ACCT_TERM view to make things clearer to students, but occasionally it is useful to see term specific Charges and Financial Aid in a Summary Form by Item Type using the ITEM_TERM.	Students and parents have access to a modified Account Summary page to show a convenient easy-to-read summary of charges, financial aid and payment. This new development would provide greater detail to students and parents while maintaining the easy-to-read standard.	Student Technology Support	Medium	TBD	06/2010	TBD	New	Green - On Target, No Risk	Office of The Bursar
179	1816	C	3-LOCUS Enhancements	Class Enrollment Totals - Out-of-Synch	Class Table in Campus Solutions contains a Total Enrollment (ENRL_TOT) field to capture current enrollment. Occasionally, a discrepancy between this field and detail enrollments (STDNT_ENRL) is found. Another school (UMass) has shared their code for finding and updating out-of-synch class sections. This project will make this code production ready for Loyola. In addition, adding audit records on key tables (CLASS_TBL, CLASS_INSTR, etc) would provide useful tools to debug out-of-synch conditions. The technical work to create these audit records will be part of this project, also.	Class Table - Enrollment Total - is occasionally out-of-balance with actual enrollments. Tracking the cause of this out-of-balance has been a long-standing issue with Oracle. Workaround batch SQR will update on a daily basis, if necessary. This impacts a very small percentage of classes.	Continuous Service Development	XSmall	Q2	08/2012	12/2014	On Hold	Green - On Target, No Risk	Information Services
180	1385	C	3-LOCUS Enhancements	Drop to Zero Hours	Design and implement an automatic process that will detect a 'WITHDRAWAL' of all classes for students against many and varied scenario's. This process should also provide an alerting mechanisim to provide all interested parties with notification of students who have dropped to zero hours worth of enrollment.	Notification to various administrative offices for students who drop classes will improve services to students.	Student Technology Support	Small	Q2	08/2010	12/2020	On Hold	Green - On Target, No Risk	Registration & Records
181	1308	C	3-LOCUS Enhancements	Interim Grade/Comment Function in LOCUS	Provide a template for faculty to enter anticipated grades or make comments on student performance in a way that is efficient for the faculty member and that provides contact and follow-up with/for the student.	Provide a template for faculty to enter anticipated grades or make comments on student performance in a way that is efficient for the faculty member and that provides contact and follow-up with/for the student. This capability will be available to faculty throughout the entire term.	Continuous Service Development	Large	TBD	TBD	TBD	On Hold	Green - On Target, No Risk	Registration & Records
182	640	C	3-LOCUS Enhancements	Room Request history report	LOCUS Enhancements: - Requested Rooms report over time by department and related reporting.	Create report for history of academic spaces requesting room capacity, enrollment limit, and actual enrollment. To be used to review requests for room sizes and improve utilization of class rooms.	Administrative Initiatives	Medium	TBD	05/2007	TBD	Pending	Lime - On Target, Minimal Risk, Minor Concerns, Under Control	Provost's Office
183	1216	C	3-LOCUS Enhancements	Data Maintenance Query for Academic Advisement Requirements	The request is to have a new query developed for the PeopleSoft Query Manager derived from the LOCUS Academic Advisement module. Query to be titled: LU_AA_RQ_MULTIPLE_LINE_ITEMS Develop a new query to be placed in the PeopleSoft Query Manager for the purpose of ongoing evaluation and data maintenance within the Academic Advisement Module. The results will be reviewed as a guide to reconfigure complex requirements in order to simplify output view.	Managing complex academic requirements in LOCUS can be assisted with Query Manager tool which help AA Team to identify requirements and/or students with specific requirements that need review.	Administrative Initiatives	Small	TBD	01/2010	TBD	Pending	Green - On Target, No Risk	Academic Advising and Service
184	2061	C	3-LOCUS Enhancements	LOCUS Profile process for Students	LOCUS Profile process for Students re-processes all continuing students once per term. This update does not cause any problem for most students, but uses resources unnecessarily to update LOCUS profiles. However, for students who are also staff members with LOCUS access, it causes a loss of some access rights - Process Monitor for batch jobs, special access to SSN/DOB - via the Primary Permissions which are overlaid during the update.	LOCUS profiles for students are an automated process triggered by admission, deposit and term activation. Once per term, student profiles are updated unnecessarily. This overwrites some access rights for those students who are full-time staff members with LOCUS access. The goal of this project is to correct this unnecessary update without impacting the process negatively.	Administrative Initiatives	Small	TBD	02/2014	TBD	Pending	Green - On Target, No Risk	Information Services
185	2065	C	4-Construction Projects	Upgrade the Fine Arts Mac Labs with Wide Screen Projection	Coordinate the installation of new wide screen projectors and screens in Mundelein Center 703 and 706.	This project benefits the DFPA by improving the projected image quality for classes held in the two Mac labs.	Academic & Faculty Support	Small	TBD	11/2013	TBD	In Progress	Green - On Target, No Risk	Fine and Performing Arts
186	2074	C	4-Construction Projects	Upgrade Corboy Law Center 206 for Video Conferencing	Coordinate the upgrade of CLC 206 for LifeSize video conferencing. This would allow Faculty Council to hold regular meetings between WTC and HSC.	This project benefits the university by providing Faculty Council with a large video conferencing space at WTC so they can connect with HSD.	Academic & Faculty Support	Small	TBD	02/2014	TBD	In Progress	Green - On Target, No Risk	Information Services
187	2039	C	4-Construction Projects	Assist School of Nursing with Upgrading from Polycom to LifeSize	Coordinate the installation of a new LifeSize system to replace the existing Polycom unit. This will provide for better connectivity to HSD.	This project benefits the university by providing SON with better video conferencing connectivity to HSD.	Academic & Faculty Support	Small	Q1	10/2013	08/2014	On Hold	Green - On Target, No Risk	School of Nursing

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188	1131	C	4-Construction Projects	Network Segmentation (VLANs)	Vlan segmentation. Break up the large vlans that span mutiple switches at WTC and LSC to be more finite in location and identifiable for both broadcast control and identity.	IMplement network segmentation plan to provide reliable and segragated service to users community.	Infrastructure	Large	Q2	06/2009	12/2014	In Progress	Green - On Target, No Risk	Information Services
189	1528	C	4-Construction Projects	Refresh Projectors in Dumbach Hall 230 and 231	Replace five-year old projectors and update coding for Crestron control system.	This project benefits the university by upgrading the projection system in two Dumbach Hall general purpose classrooms.	Academic & Faculty Support	Small	TBD	02/2011	TBD	In Progress	Green - On Target, No Risk	Registration & Records
190	1635	C	4-Construction Projects	Provide Technology for Lewis Towers 7th Floor Conference Room	Coordinate the development and installation of technology for the new Finance and General Counsel conference room.	This project benefits the university by providing Finance and General Counsel with an updated conference room to hold meetings.	Administrative Initiatives	Large	TBD	08/2011	TBD	In Progress	Green - On Target, No Risk	Facilities-Office of VP
191	1655	C	4-Construction Projects	Refresh Classroom Projectors in CLC, MH, CC, and LSB	Replace degrading projectors and update Crestron coding in CLC 901; MH 324, 330, 340; CC 210; and LSB 202, 203.	This project benefits the university by upgrading the projection system in nine general purpose classrooms.	Academic & Faculty Support	Small	TBD	10/2011	TBD	In Progress	Green - On Target, No Risk	Registration & Records
192	1660	C	4-Construction Projects	Refresh Projector in Beane Hall MPR	Replace degrading projector and update Crestron coding in LT Beane Hall.	This project benefits the university by upgrading the projection system in a highly visible multi-purpose space.	Academic & Faculty Support	Small	TBD	10/2011	TBD	In Progress	Green - On Target, No Risk	Registration & Records
193	1773	C	4-Construction Projects	Move Coffey 116 to Coffey 228	Arrange for the electronic classroom equipment to be moved from Coffey 116 to Coffey 228 and rebuilt as a conference room.	This project benefits the university by providing the Psychology Department with a larger electronic conference room in Coffey Hall.	Academic & Faculty Support	Small	TBD	04/2012	TBD	In Progress	Green - On Target, No Risk	Facilities LSC
194	1774	C	4-Construction Projects	Refresh Technology in Flanner Hall Auditorium	Coordinate the replacement and installation of a new presentation package in FH Auditorium. A new, temporary projector has been installed in the classroom until capital funds for a complete upgrade are secured.	This project benefits the university by upgrading a large venue classroom with a new presentation system.	Academic & Faculty Support	Small	TBD	05/2012	TBD	In Progress	Green - On Target, No Risk	Registration & Records
195	1777	C	4-Construction Projects	Provide Technology for Lewis Towers 920	Coordinate the installation of an LCD monitor in the Criminal Justice conference room, LT 920.	This project benefits the university by providing Criminal Justice with an electronic conference room to conduct meetings and small classes.	Academic & Faculty Support	XSmall	TBD	03/2012	TBD	In Progress	Green - On Target, No Risk	Criminal Justice
196	1778	C	4-Construction Projects	Install Digital Signage in Messina Hall	Coordinate the installation of a new digital signage location in Messina Hall.	This project benefits the university by providing students and staff with additional access to Loyola information.	Academic & Faculty Support	XSmall	TBD	02/2012	TBD	In Progress	Green - On Target, No Risk	Facilities LSC
197	1832	C	4-Construction Projects	Upgrade Cuneo Hall 410 with Permanent Web Conferencing Solution	Coordinate the purchase of new equipment and infrastructure upgrades to permanently configure the room to host web conferencing sessions.	This project benefits the Provost's Office by providing the Faculty Center for Ignatian Pedagogy with a space properly equipped to host web conferences.	Academic & Faculty Support	Small	TBD	09/2012	TBD	In Progress	Green - On Target, No Risk	Provost's Office
198	1894	C	5-Security Projects	Stone River (Tracker System)	Update 5/16- Turnover in client area as delayed project. Unclaimed Property are checks issued to Individuals, Vendors, Students, etc, that remain uncashed for a period of time. After that period of time, we are required by state laws to turn those funds over to the state. The problem that we face is that each state has different filing requirements. These requirements will differ depending on the type of payment that we make as well (i.e, Payroll, Accounts Payable, Student Refund, etc.) In addition to the filings, each state has specific due diligence requirements that must be taken before filing and turning over the funds. Each letter for each state has specific verbiage that must be included in these letters. Finally, once responses are received, we have an obligation to track all of this documentation (due diligence letters, responses, reissued payments and escheatment of the unclaimed property) for audit purposes.	This will provide addtional security of data on databases, tapes and drives. Also it provide new fuctionality to encrypt the data that travels through the network.	Continuous Service Development	Small	Q2	02/2013	10/2014	In Progress	Green - On Target, No Risk	Finance-Office of VP-CFO
199	1116	C	9-Student Experience/Portal Improvements	Cell Phone Coverage	Cell phone coverage. Investigate the opportunity of improving on cell phone coverage within 5 buildings at the LSC: Santa Clara, IC, Sullivan Center, Mertz, and SLLC.	Currently cell phone coverage along the lake front is poor. Several avenues have been explored to improve service, such as increased number of cell sites, improved line of site to cell towers and implementing a distributed antenna system (DAS).	Continuous Service Development	Medium	Q2	09/2008	12/2014	In Progress	Green - On Target, No Risk	Information Services